

# SENIOR CITIZEN INFORMATION HANDBOOK

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Franklin County  
Board of Commissioners

**OFFICE ON AGING**

## Message from the Commissioners:

We are pleased to present to you the 2022 version of the *Senior Citizen Information Handbook*. As Ohio's aging population grows, we recognize the need for reliable and accessible information. Many seniors and their families increasingly have questions about what options and services are available to them. This information resource has become a consistent tool in helping to answer those questions and connecting seniors with the resources they need.

Franklin County Board of Commissioners  
Erica C. Crawley, President  
John O'Grady, Commissioner  
Kevin L. Boyce, Commissioner

## Message from the Director:

On behalf of the Franklin County Office on Aging, I am pleased to present the 2021 version of the *Senior Citizen Information Handbook*. Our office strives to provide quality resources and information to countless seniors on a daily basis. This resource guide is one of the many ways we accomplish that goal.

In this edition of the *Information Handbook*, you'll notice something different. We've included the new *Senior Options* logo by the organizations and services that the *Senior Service Levy* supports. The levy funds *Senior Options* and other agencies that provide services to seniors in Franklin County. We feel it is important for people to know specifically what the levy is funding.

If you need any additional information about the organizations and services in this handbook, please contact the individual agencies listed. We hope this handbook will be a helpful guide for you and your family.

***Any reproduction of the material printed in this handbook must include proper attribution to the Senior Citizen Information Handbook.***

Chanda Wingo  
Interim Director, Franklin County Office on Aging

## Franklin County Office on Aging

### MISSION:

The purpose of the Office on Aging is to provide centralized access to diverse programs and individualized services for older adults and their families so they can preserve their independence.

### PROGRAMS AND SERVICES:

- ☐ **Senior Options** - system of care for persons ages 60 and older; funded by the Senior Services Levy. Services include information and advocacy, case management, homemaker services, personal care, caregiver relief, emergency response systems, home delivered meals, medical transportation, adult day services and minor home repair. **(614) 525-6200**
  
- ☐ **Adult Protective Services** - Adult Protective Services investigates allegations of Elder Abuse, which refers to abuse, neglect or exploitation of a vulnerable adult age 60 or older. To make a referral to APS, call **(614) 525-4348** or complete an online referral at <https://aps.jfs.ohio.gov>. For a medical emergency, dial **911**.
  
- ☐ **Special Events** - **(614) 525-5230**

## Franklin County Senior Options

Franklin County Senior Options helps Franklin County residents age 60 and older maintain their independence.

Senior Options has been providing community-based services since 1993. These services include: home delivered meals, homemaker services, personal care, respite care, adult day care, transportation, emergency response systems, minor home repair and information and advocacy.

Franklin County Senior Options, administered by the Franklin County Office on Aging, is the one-stop shopping point for information and access to senior services. A single call to Franklin County Senior Options at **(614) 525-6200** connects older adults and their families with a caring professional trained to help solve seniors' problems.

Senior Options is funded by the five-year Senior Services Levy passed by the voters in since 1992.

Contact Senior Options at **(614) 525-6200** Monday through Friday 9:00 a.m. - 4:30 p.m. and Thursday 9:00 a.m. - 7:00 p.m. for information and access to services.

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## CAREGIVER RESOURCES

Call Franklin County Senior Options at (614) 525-6200 for information about additional caregiver support programs.

### ALZHEIMER'S ASSOCIATION

1379 Dublin Rd

Columbus Ohio 43215

Phone: (614) 457-6003

Fax: (614) 457-6634

[alz.org/centralohio](http://alz.org/centralohio)

Supported by the  
Senior Services Levy



Sponsors support group meetings on a monthly basis. Caregivers, family members and friends of persons with Alzheimer's Disease or related disorders are welcome to attend. Support groups are a unique opportunity for learning and sharing and are free of charge. Call for meeting locations and times. 24/7 helpline is available by calling 1-800-272-3900.

### CAREGIVER CONSULTATION PROGRAM

Syntero, Inc.

3645 Ridge Mill Dr

Columbus, OH 43026

Phone: (614) 457-7876

[syntero.org](http://syntero.org)

Supported by the  
Senior Services Levy



One-on-one meetings and phone consultations are available to caregivers of older relatives. Meetings take place at times and locations convenient to the caregiver. Assists caregivers in clarifying issues, understanding health problems, preparing for the future, exploring resources and coping with stress.

Caregiver Resources (*continued*)

**FRANKLIN COUNTY CAREGIVER  
SUPPORT PROGRAM**

**Franklin County Office on Aging**

**280 E Broad St, 3rd Floor**

**Columbus, OH 43215**

**Phone: (614) 525-6200**

**Fax: (614) 525-5300**

**TTY: (800) 750-0750**

**[officeonaging.org](http://officeonaging.org)**

Supported by the  
Senior Services Levy



The Franklin County Office on Aging, in partnership with the COAAA, provides caregiver services through the National Family Caregiver Support Program. This program provides a variety of services to caregivers of older adults on a short term basis. Services include institutional respite, caregiver counseling, adult day services and minor home repair. Call for more information.

**LONG TERM CARE CONSULTATION**

**Central Ohio Area Agency on Aging**

**3776 S High St**

**Columbus, OH 43207**

**Phone: (614) 645-7250**

**or (800) 589-7277**

**[coaaa.org](http://coaaa.org)**

Part of a statewide program that offers free in-home assessment, advice, learning resources, referrals and written recommendations to people of any age about preparing for or addressing the challenges of older life, including retirement, lifestyle planning and long-term care choices.

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## **CONSUMERPROTECTION**

### **ATTORNEY GENERAL'S OFFICE, STATE OF OHIO**

#### **Consumer Protection Section**

**30 E Broad St, 14th Floor**

**Columbus, OH 43215**

**Phone: (614) 466-4986 or (800) 282-0515**

**[ohioattorneygeneral.gov](http://ohioattorneygeneral.gov)**

Answers questions and takes complaints regarding consumer transactions before or after the transaction has taken place. Staff follows up on complaints and attempts to arrange fair settlements. Complaints can also be filed online. Educational materials and speakers are available. Monthly Consumer Advocate e-newsletter provides consumer alerts and tips.

### **BETTER BUSINESS BUREAU**

**1169 Dublin Rd**

**Columbus, OH 43215**

**Phone: (614) 486-6336 or (800) 759-2400**

**Fax: (614) 486-6631**

**[bbb.org/centralohio](http://bbb.org/centralohio)**

**Email: [info@columbus-ohbbb.org](mailto:info@columbus-ohbbb.org)**

Provides reports on business firms that are helpful before making a purchase or donation. Investigates scams and schemes. Offers marketplace tips and educational presentations. Helps resolve disputes involving businesses through conciliation, mediation and arbitration. Promotes ethics and integrity.

Consumer Protection (*continued*)

**OFFICE OF THE OHIO CONSUMERS' COUNSEL**  
**65 E State St, 7th Floor**  
**Columbus, OH 43215**  
**Phone: (614) 466-8574 or (877) 742-5622**  
**occ.ohio.gov**

Acts as the residential utility advocate serving as a free resource for individuals who have questions and concerns, or would like more information about the services provided by their publicly owned electric, natural gas, telephone and water companies. Free speakers are available on a variety of utility topics including services of the Office of the Ohio Consumers' Counsel, energy efficiency, utility assistance and other consumer protection issues.

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## **COUNSELING**

Many agencies in Franklin County provide counseling. Most offer services and programs for older adults such as in-home counseling, support groups and enrichment workshops.

**CATHOLIC SOCIAL SERVICES**  
**197 E Gay St, 2nd floor**  
**Columbus, OH 43215**  
**Phone: (614) 221-5891**  
**Fax: (614) 228-1125**  
**colscss.org**

Counseling (*continued*)

**CONCORD COUNSELING SERVICES**

**700 Brookedge Blvd  
Westerville, OH 43081  
Phone: (614) 882-9338  
Fax: (614) 882-3401  
concordcounseling.org**

**JEWISH FAMILY SERVICES**

**1070 College Ave  
Columbus, OH 43209  
Phone: (614) 231-1890  
Fax: (614) 231-4978**

Supported by the  
Senior Services Levy



**NETCARE CORPORATION**

**NetCare Access  
199 S Central Ave  
Columbus, OH 43223  
Phone: (614) 276-2273**

*Counseling (continued)*

**NORTH CENTRAL COUNSELING (NCC)**

**338 Granville St  
Gahanna, OH 43230  
Phone: (614) 475-7090  
Fax: (614) 475-5208**

**NORTH CENTRAL MENTAL HEALTH**

**1301 N High St  
Columbus, OH 43201  
Phone: (614) 299-6600  
Fax: (614) 299-9007  
ncmhs.org**

**NORTH COMMUNITY COUNSELING CENTERS**

**Phone: (614) 261-3196  
northcommunity.com**

**Locations:**

**5109 W Broad St, Suite 104  
Columbus, Ohio 43228  
(614) 279-7690 Fax: (614) 853-0438**

**4897 Karl Rd  
Columbus, OH 43229  
(614) 846-2588 Fax: (614) 846-9759**

**1855 E Dublin Granville Rd, Suite 204  
Columbus, OH 43229  
(614) 267-7003 Fax: (614) 267-7013**

**3556 Sullivant Ave  
Columbus, OH 43204  
(614) 827-1307 Fax: (614) 267-0145**

Counseling (*continued*)

**OHIO HEALTH**

**John J. Gerlach Center for Senior Health**

**3830 Olentangy River Rd**

**Columbus, OH 43214**

**Phone: (614) 566-5858**

**Fax: (614) 566-1916**

**SYNTERO/DUBLIN COUNSELING CENTER**

**299 Cramer Creek Ct**

**Dublin, OH 43017**

**Phone: (614) 889-5722**

**email: [info@syntero.org](mailto:info@syntero.org)**

Supported by the  
Senior Services Levy



**SYNTERO**

**3645 Ridge Mill Dr**

**Hilliard, OH 43026**

**Phone: (614) 457-7876**

**Fax: (614) 457-7896**

**[syntero.org](http://syntero.org)**

**email: [info@syntero.org](mailto:info@syntero.org)**

Supported by the  
Senior Services Levy



Counseling (*continued*)

**SYNTERO**

**3433 Agler Rd**

**Columbus, OH 43219**

**Phone: (614) 600-2708**

**Fax: (614) 476-6708**

**syntero.org**

**email: [info@syntero.org](mailto:info@syntero.org)**

Supported by the  
Senior Services Levy



**SOUTHEAST, INC.**

**1455 S Fourth St**

**Columbus, OH 43207**

**Phone: (614) 444-0800**

**Fax: (614) 444-1036**

**THE OHIO STATE UNIVERSITY PSYCHIATRY**

**OSU Harding Hospital**

**1670 Upham Dr, Suite 550**

**Columbus, OH 43210**

**Phone: (614) 293-9600**

**[wexnermedical.osu.edu/mental-behavioral](http://wexnermedical.osu.edu/mental-behavioral)**

## **CRIME PREVENTION**

### **ADULT PROTECTIVE SERVICES**

**Franklin County Office on Aging**

**280 E Broad St, Room 300**

**Columbus, OH 43215**

**Phone: (614) 525-4348**

**Fax: (614) 525-5300**

**TTY: (800) 750-0750**

**[officeonaging.org](http://officeonaging.org)**

Provides services to older people who are, or are in danger of being mistreated or neglected, are unable to protect themselves, and have no one to assist them. Interventions provided by Adult Protective Services include, but are not limited to, receiving reports of adult abuse, exploitation or neglect, investigating these reports, case planning, monitoring and evaluation.

### **COLUMBUS DIVISION OF POLICE**

**Community Engagement & Outreach Services**

**Community Liaison Section**

**1120 Morse Rd**

**Columbus, OH 43229**

**Phone: (614) 645-4610**

**email: [communitysafety@columbuspolice.org](mailto:communitysafety@columbuspolice.org)**

Area liaison officer can address long-term crime and quality of life issues, as well as attend community meeting and oversee block watch efforts, conduct informational presentations to educate citizens about safety and security issues.

**Crime Prevention (*continued*)**

**ATTORNEY GENERAL'S OFFICE, STATE OF OHIO**  
**Crime Victim Services Section**  
**30 E Broad St, 14th floor**  
**Columbus, Ohio 43215**  
**(614) 466-4986 or (800) 282-0515**  
**ohioattorneygeneral.gov**

Crime Victim Services Section (CVS) provides funding and services to aid victims, training for professionals who assist them, grants for victim service providers, and crime prevention programs for Ohio communities.

<p><b>DAY SERVICES, ADULT</b></p>
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Adult day services are designed to meet the supportive needs of older adults living at home, while providing respite for caregivers. **For more information, call Franklin County Senior Options at (614) 525-6200.**

**ADULT DAY ENRICHMENT OF  
NEW ALBANY (ADENA)**

**20 Third St**  
**New Albany, OH 43054**

**Phone: (614) 939-0350**

**<http://newalbanyumc.com/ministries/adult-daytime-care-%28adena%29.html>**

Supported by the  
Senior Services Levy

Offers adult day services for older adults and adults with  
*(continued next page)*

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**Day Services, Adult** *(continued)*

physical and cognitive challenges. Offers a high staff to client ratio. Services include medication administration, assistance with special medical needs, nutritious lunch and snacks, stimulating activities, and education programs. Provides weekly dog therapy visits.

*(continued next page)*

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Day Services, Adult *(continued)*

**NATIONAL CHURCH RESIDENCES  
ADULT DAY SERVICES**

**Champion Intergenerational Enrichment and  
Education Center**

**240 N Champion Ave  
Columbus, OH 43203  
Phone: 614-253-1185  
Fax: 614-253-1425**

Supported by the  
Senior Services Levy



**Livingston Avenue Center for Senior Health**

**3341 E Livingston Ave  
Columbus, OH 43227  
Phone: (614) 236-0586  
Fax: (614) 338-2350**

**National Church Residences Center for Senior Health  
(North)**

**1700 E Dublin Granville Rd  
Columbus, OH 43229  
Phone: 614-890-1099  
Fax: 614-890-1088  
[nationalchurchresidences.org](http://nationalchurchresidences.org)**

Provides comprehensive day services programs in three locations in Franklin County for physically and/or cognitively impaired adults living in the community.

Care and support provided by licensed nurses, social workers,

**Day Services, Adult (*continued*)**

activity professionals and highly qualified personal care staff. On-site therapies and transportation to and from the centers is provided. Congregate settings provide the frail elderly with the opportunity for socialization, participation in mentally and physically stimulating activities, and an environment that respects dignity and independence. Call for specific hours. Referrals can be made to the main office at (614) 236-0586.

**METHODIST ELDERCARE SERVICES**

**Wesley Ridge**  
**2225 Taylor Park Dr**  
**Phone: (614) 957-3524**  
**Reynoldsburg, OH 43068**

**Wesley Glen**  
**5155 N High St**  
**Columbus, OH 43214**  
**Phone: (614) 957-3535**  
**Fax: (614) 436-6012**  
**wesleyglen.com/adult-day-services**

Provides adult day services where seniors and adults with Alzheimer's and other dementias receive individualized plan of daytime care with therapeutic activities and socialization in a well supervised environment. Participants benefit from socialization and a close-knit community. Appropriate activities and community programs help them feel productive and less dependent.

## **DAYSERVICES, SPECIALIZED**

### **PATHWAY CLUBHOUSE**

**Columbus Area, Inc.**

**1203 E Broad St**

**Columbus, OH 43205**

**Phone: (614) 824-1574**

**Fax: (614) 251-2447**

**<http://concordcounseling.org/community-support-services/>**

Provides a psychosocial clubhouse for persons in Franklin County experiencing mental illness. Vocational and social opportunities are available. Person must be connected with a mental health center.

### **SAGE SENIOR SERVICES**

**Goodwill Columbus**

**1331 Edgehill Rd**

**Columbus, OH 43212-3163**

**Phone: (614) 583-0293**

**Fax: (614) 294-6895**

**[goodwillcolumbus.org](http://goodwillcolumbus.org)**

Provides individualized support services on two shifts for older adults with developmental disabilities. Work opportunities, socialization, community activities, volunteer work and a variety of leisure and recreational activities are available. In-home services are also available to eligible persons.

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## **DENTAL SERVICES**

### **COLUMBUS CITY OF, PUBLIC HEALTH**

#### **Family Dental Services**

**240 Parsons Ave**

**Columbus, OH 43215**

**Phone: (614) 645-7487**

**[columbus.gov/publichealth/programs/Dental-Clinic/](http://columbus.gov/publichealth/programs/Dental-Clinic/)**

Basic dental services provided include exams, x-rays, cleanings, fillings, extractions (pulling teeth), some root canals, and denture repairs. Fees are determined by a sliding-fee, which is determined by family size and income. Medicaid and private insurance are also accepted.

### **COLUMBUS DENTAL SOCIETY**

**663-F Park Meadow Rd**

**Westerville, OH 43081**

**Phone: (614) 895-2371**

**Fax: (614) 895-0060**

**[columbusdentalsociety.org/](http://columbusdentalsociety.org/)**

Provides referral information regarding local dentists to the physically or mentally handicapped and low-income community. A list of dentists accepting Medicaid is available.

Dental Services (*continued*)

**DENTAL CLINIC**

**The Ohio State University College of Dentistry**

**305 W 12th Ave**

**Columbus, OH 43210**

**Phone: (614) 688-3763**

Comprehensive dental care is provided by dentist and dental hygiene students. Payment is expected with delivery of treatment. Appointments may require 2-3 hours.

**OHIO STATE DENTAL CLINICS**

**The Ohio State University College of Dentistry**

**305 W 12th Ave**

**Columbus, OH 43218**

**Phone: (614) 688-3763**

Comprehensive dental services are provided to older adults. Patients experiencing dental problems related to dry mouth are encouraged to take advantage of the services of this clinic.

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## **DISCOUNTS AND COURTESY SERVICES**

### **AMERICA THE BEAUTIFUL - THE NATIONAL PARKS AND FEDERAL RECREATION LANDS PASS**

**Phone: (888) 467-2757**

**[nps.gov/fees\\_passes.htm](http://nps.gov/fees_passes.htm)**

Pay an \$80.00 fee to obtain a lifetime entrance pass (for citizens or permanent U.S. residents 62 or older) to most national parks, monuments, historic sites, recreation areas and national wildlife refuges that charge a fee.

Senior Passes must be purchased at a Federal recreation site or office (National Park, Historic Site, Wildlife Refuge) or online. Proof of age and I.D. are required.

### **CENTRAL OHIO TRANSIT AUTHORITY**

**33 N High St**

**Columbus, OH 43215**

**Phone: (614) 228-1776**

**[cota.com](http://cota.com)**

Passengers who are 65 or older qualify for a COTA reduced fare with senior ID card. Visit the COTA Pass Sales office at the above address to get a Reduced Fare Senior ID Card. All you need is a photo ID with your birth date. COTA makes Reduced Fare Senior ID Cards from 9:00 a.m. and 4:00 p.m. Monday through Friday.

Discounts and Courtesy Services (*continued*)

**COLUMBUS CITY OF, DEPARTMENT OF PUBLIC UTILITIES**

**Senior Citizen Discount Program**

**910 Dublin Rd**

**Columbus, OH 43215**

**Phone: (614) 645-8276**

**[www.columbus.gov/utilities/customers/Utility-Discount-Programs](http://www.columbus.gov/utilities/customers/Utility-Discount-Programs)**

Seniors 60 and older in single family homes with one meter meeting low income guidelines can receive a discount on quarterly water service charges and electricity. Call for more details or visit the web site for an application.

**COLUMBUS CITY OF, TRANSPORTATION DIVISION**

**Parking**

**2700 Impound Lot Rd**

**Columbus, OH 43207**

**Phone: (844) 565-1295**

**Fax: (614) 645-7357**

**[columbus.gov/publicservice/parking/Handicapped-Parking/](http://columbus.gov/publicservice/parking/Handicapped-Parking/)**

For handicapped parking place to be designated in front of residence a home assessment must be made and resident must already have handicapped permit from Ohio Bureau of Motor Vehicles.

Discounts and Courtesy Services (*continued*)

**GOLDEN BUCKEYE PROGRAM**

**Ohio Department of Aging**

**246 N High St, 1st Floor**

**Columbus, OH 43215**

**Phone: (800) 266-4346**

**Fax: (877) 767-9954**

**TTY: (614) 466-5500 \*Dial 711 and then the number**

**GoldenBuckeye.com**

Open to all Ohio residents age 60 and older, or to qualifying persons with disabilities. Card is honored at participating restaurants, entertainment venues, grocery stores and other establishments. Apply for a card at most public libraries and senior centers. Savings vary by merchant.

**GOLDEN HOBBY SHOP**

**Columbus Recreation and Parks Department**

**549 Franklin Ave**

**Columbus, OH 43215**

**Phone: (614) 645-8329**

**[columbus.gov/GoldenHobbyGiftShop/](http://columbus.gov/GoldenHobbyGiftShop/)**

Sells new handicrafts made by central Ohio residents age 50 and older on consignment. Accepts new consigners every day; consignment fee to join is \$30 per year. Open Tuesday through Saturday from 10:00 a.m. - 5:00 p.m.



## **EDUCATION**

There are many local universities, school districts and senior centers that offer educational programs for older adults. Many are available at little or no charge. For further information, contact the educational institution of interest.

### **CAPITAL UNIVERSITY SENIOR AUDIT PROGRAM**

**College Ave & Mound St Plaza**

**Columbus, OH 43209**

**Phone: (614) 236-6101**

**[capital.edu/Non-degree-Options/](http://capital.edu/Non-degree-Options/)**

Students may apply to take selected courses on a non-degree basis. These courses are offered as a part of the daytime, traditional student program. Non-degree applications are available in the Admission Office. A \$25 nonrefundable application fee is required along with the non-degree application.

### **COLUMBUS LITERACY COUNCIL**

**92 Jefferson Ave**

**Columbus, OH 43215**

**Phone: (614) 282-7661**

**[www.clcworks.org](http://www.clcworks.org)**

Works to increase the functional literacy of adults reading below an 8th grade level through teaching the English language skills of listening, speaking, reading, and writing. Also, provides English for Speakers of Other Languages (ESOL) programs which teach the English skills of reading, writing, speaking and understanding to those who need to learn or improve their English language skills.

Education (*continued*)

**OHIO DOMINICAN UNIVERSITY**

**Adult Education**

**1216 Sunbury Rd**

**Columbus, OH 43219**

**Phone: (614) 251-4500**

**ohiodominican.edu**

Ohio Dominican University allows adults age 65 and older to either audit classes or take them for credit at a reduced rate. Seniors who wish to take a course for credit will be charged 50% of the remaining balance after filing for Financial Aid. Seniors who audit a class will be charged the price of one credit hour. There may be additional costs for books, technology and parking.

**THE OHIO STATE UNIVERSITY PROGRAM 60**

**Phone: (614) 292-8860**

**<https://program60.osu.edu/>**

Ohio residents age 60 or older can take advantage of this no-cost, non-credit way to be a part of the University community. Program 60 students sit in on all types of courses through Program 60 on a space-available basis. Registration is available online only.

**OLDER WISER LIFELONG SCHOLARS (OWLS)**

**Westminster-Thurber Community**

**Phone: (614) 228-8888**

**Fax: (614) 228-8898**

**[www.ohioliving.org](http://www.ohioliving.org)**

Several classes are offered per year covering a range of subjects.  
Call for more information.

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Education (*continued*)

**OTTERBEIN UNIVERSITY**

**Senior College**

**1 S Grove St, Towers Hall Room 27**

**Office of the Registrar**

**Westerville, OH 43081**

**Phone: (614) 823-1350**

**[www.otterbein.edu/registrar/senior-college-courses/](http://www.otterbein.edu/registrar/senior-college-courses/)**

Through Senior College, local citizens (age 60 or older) may observe lecture-style classes at Otterbein University at no cost. Limited seats are available each term. No grades or credit is given. Computer classes, courses with labs and equine science are not available. Parking is free but requires a permit.

**AARP FOUNDATION SENIOR COMMUNITY**

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**EMERGENCYSERVICES**

In case of emergency related to Police, Fire, or medical need, dial 911.

For emergencies not related to the Police or Fire Departments, such as the need for emergency shelter, food, etc., contact HandsOn Central Ohio at (614) 221-6766.

## **EMPLOYMENT AGENCIES AND OPPORTUNITIES**

### **SERVICE EMPLOYMENT PROGRAM**

**1393 E Broad St, Suite 105**

**Columbus, OH 43205**

**Phone: (614) 258-7295**

**Fax: (614) 258-7723**

**[aarp.org/aarp-foundation/our-work/income/scsep/](http://aarp.org/aarp-foundation/our-work/income/scsep/)**

AARP Foundation first matches eligible older job seekers with local nonprofits and public agencies so they can increase skills and build self-confidence, while earning a modest income.

### **EMPLOYMENT FOR SENIORS**

**4300 E Broad St, Suite B**

**Columbus, OH 43213**

**Phone: (614) 863-1219**

**Fax: (614) 863-1358**

**[employseniors.org](http://employseniors.org)**

**[info@employseniors.org](mailto:info@employseniors.org)**

Supported by the  
Senior Services Levy



Provides free employment referral assistance to clients aged 50 years and older, as well as free position postings for Central Ohio employers. Employment for Seniors also provides workshops, programs and services for job seekers. Call to schedule an appointment.

Employment Agencies and Opportunities (*continued*)

**FOSTER GRANDPARENT PROGRAM**

**Catholic Social Services**

**197 E Gay St, 2nd floor**

**Columbus, OH 43215**

**Phone: (614) 221-5891**

**Fax: (614) 228-1125**

**colscss.org**

Stipended volunteers 55 years of age and older share their experience and talents to improve the lives of children with special needs.

**NEW DIRECTIONS CAREER CENTER**

**199 E Rich St**

**Columbus, OH 43215**

**Phone: (614) 849-0028**

**Fax: (614) 849-0142**

**newdirectionscc.org**

**ndcc@newdirectionscc.org**

An intensive four-week program for women in career transition. Design to reduce barriers and assist in developing a career plan that will result in satisfying long-term employment. Provides employment preparedness, career counseling, information and referrals and career clothing to individuals in transition.

Employment Agencies and Opportunities *(continued)*

**SENIOR COMPANION PROGRAM**

**Catholic Social Services**

**197 E Gay St, 2nd Floor**

**Columbus, OH 43215**

**Phone: (614) 857-1237**

Supported by the  
Senior Services Levy

Seniors 60 and over provide companionship to older adults with special needs. Companions volunteer 20 hours per week. A stipend and travel expenses are provided (companions must meet income guidelines).

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**END OF LIFE SERVICES**

**CENTRAL OHIO LIONS EYE BANK**

**Eye Donations**

**262 Neil Ave, Suite 140**

**Columbus, OH 43215**

**Phone: (614) 545-2057**

**Fax: (614) 545-2067**

**coleb.org**

Accepts donated eyes for corneal transplants, eye research and medical education. Eyes can be donated upon death via the Ohio Donor Registry (BMV) or other legal document of gift. Age is not a limitation for eye research and medical education donors. Up to age 72, donor eyes that are medically eligible may be used for corneal transplants.

End of Life Services (*continued*)

**COLUMBUS CITY OF, DEPARTMENT OF PUBLIC SAFETY**

**Indigent Burial**

**77 North Front St, 5th floor**

**Columbus, OH 43215**

**Phone: (614) 645-8366**

**[columbus.gov/publicsafety](http://columbus.gov/publicsafety)**

The Indigent Burial Program is for persons who are deceased and were homeless without the money, insurance or family able to pay for the cost of a funeral. They also can not qualify for any other programs such as Veterans Benefits. Funeral home must first be contacted to determine if they will accept the deceased for the Indigent Burial Program.

**FUNERAL CONSUMERS ALLIANCE OF CENTRAL OHIO**

**P.O. Box 14835**

**Columbus, OH 43214**

**Phone: (614) 263-4632**

**[funeralsohio.org/](http://funeralsohio.org/)**

Provides information to help in the pre-planning of inexpensive funerals and memorial services. Provides a summary of funeral home costs in the greater Columbus area. Speakers are available.

End of Life Services (*continued*)

**FRANKLIN COUNTY VETERANS SERVICE  
COMMISSION**

**280 E Broad St  
Columbus, OH 43215  
(614) 525-2500  
vets.franklincountyohio.gov**

Offers financial assistance to defray the funeral expenses for veterans. Will assist up to \$1000 plus the cost of setting a government marker.

**HOMEREACH HOSPICE**

**Kobacker House  
800 McConnell Dr  
Columbus, OH 43214  
Phone: (614) 566-5377  
Fax: (614) 533-0087**

Provides home care service and 24-hour on-call support along with inpatient care to terminally ill patients and their families. Hospice services are also available through local area nursing homes. Grief support groups and educational programs are offered on a regular basis to the community.

End of Life Services (*continued*)

**LIFELINE OF OHIO**

**Organ and Tissue Donation**

**770 Kinnear Rd, Suite 200**

**Columbus, OH 43212**

**Phone (800) 525-5667 Referral line: (877) 223-6667**

**Fax: (614) 291-0660**

**[lifelineofohio.org](http://lifelineofohio.org)**

Lifeline of Ohio is the federally designated, non-profit organ procurement agency charged with facilitating the donation of human organs and tissues for transplant in Central and Southeastern Ohio. Contact Lifeline of Ohio with questions about donation or to place your name in the Ohio Donor Registry.

**MOUNT CARMEL HOSPICE**

**1144 Dublin Rd**

**Columbus, OH 43215**

**Phone: (614) 234-0200**

**Fax: (614) 234-0201**

**[mountcarmelhealth.com/hospice](http://mountcarmelhealth.com/hospice)**

Provides care for adults diagnosed with a life-limiting illness with a life expectancy in the range of six months or less. Hospice provides comfort through nursing care, pain and symptom management and emotional and spiritual care. Services are available to supplement the family, with on-call availability 24 hours a day, seven days a week. Affiliated with Mount Carmel Palliative Care Services, which provides care and support to individuals with long-term chronic disease.

*(continued next page)*

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End of Life Services (*continued*)

**OHIO STATE UNIVERSITY COLLEGE OF MEDICINE BODY DONATION PROGRAM**

**279 Hamilton Hall**

**1645 Neil Ave**

**Columbus, OH 43210**

**Phone: (614) 292-4831**

**Fax: (614) 292-7659**

**[medicine.osu.edu/bmea/anatomy/body-donor-program/pages/index.aspx](http://medicine.osu.edu/bmea/anatomy/body-donor-program/pages/index.aspx)**

Accepts full body donations from Ohio residents after death for use in teaching medical, dental, nursing and a variety of other health professionals. Some restrictions apply. Bodies with the following conditions are ineligible to participate: has contracted a communicable disease, is emaciated or grossly obese, has been autopsied or embalmed, has been disfigured in a fatal accident or has developed ascites, sepsis or septicemia. Call for more information.

**WEXNER HERITAGE VILLAGE**

**Larry and Leonore Zusman Jewish Community Hospice**

**1151 College Ave**

**Columbus, OH 43209**

**Phone: (614) 559-0350**

**[whv.org](http://whv.org)**

Staffed by professionals and volunteers who are sensitive to the unique needs of Jewish patients and their families.

However, services are open to people of all faiths. Respite and short term pain and symptom management is offered in a 5-bedroom hospice-dedicated in-patient unit. Individuals receiving in-home care are provided a variety of programs and services, ranging from: bathing, grooming, shopping for groceries, medication set-up, light housekeeping, chronic disease management and traveling companions.

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## **ENERGY ASSISTANCE AND WEATHERIZATION**

### **HOME ENERGY ASSISTANCE PROGRAM (HEAP)**

Provides assistance in the payment of heating bills during November through March for income-eligible adults and families. For applications and additional information call The Ohio Department of Development Services Agency at (800) 282-0880, the Central Ohio Area Agency on Aging at (614) 645-7250 or Franklin County Senior Options at (614) 525-6200.

### **IMPACT COMMUNITY ACTION**

**711 Southwood Ave**

**Columbus, OH 43207**

**Phone: (614) 252-2799**

**Appointments: (866) 747-1038**

**<http://impactca.org/>**

Provides assistance in the payment of heating bills November through March for income eligible households. Call for more information.

Energy Assistance and Weatherization(*continued*)

**IMPACT HOME WEATHERIZATION ASSISTANCE PROGRAM**

**711 Southwood Ave  
Columbus, OH 43207  
Phone: (614) 453-1603  
Fax: (614) 258-4532**

Provides Home Weatherization Assistance Program (HWAP or WAP) provides energy efficiency services such as housing unit inspections, home insulation (attics and walls), and air-leakage detection.

**RESIDENTIAL ENERGY CONSERVATION PROGRAM (WARMCHOICE)**

**Mid-Ohio Regional Planning Commission  
1111 Liberty St, Suite 100  
Columbus, OH 43215  
Phone: (614) 621-1171  
[morpc.org](http://morpc.org)**

Provides free weatherization service to eligible low-income Columbia Gas customers of Franklin County. Some of the services provided are attic, sidewall and crawl space insulation, weatherstripping and plastic installation. Free furnace tune-ups and replacements (replacements for owner-occupied only) are included in the weatherization package. Tune-up and replacements are not available without the package.

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## **FOOD AND NUTRITION SERVICES, DINING CENTERS**

Home delivered meals may be provided on a sliding fee basis to persons in need who are 60 and older. Call Franklin County Senior Options at (614) 525-6200. Also, call Senior Options for grocery stores in your area that deliver to your home.

### **COMMUNITY KITCHEN, INC.**

#### **Meal Program**

**640 S Ohio Ave**

**Columbus, OH 43205**

**Phone (614) 252-6428**

**[communitykitchencolumbus.org/foodpan.html](http://communitykitchencolumbus.org/foodpan.html)**

Serves hot breakfast from 8:30 a.m. to 9:30 a.m., Monday through Saturday. Menu varies daily. Lunch is served Monday through Saturday from 11:30 a.m. to 12:30 p.m. A boxed take home meal is provided for dinner on Saturday and Sunday from 5 p.m. to 6 p.m. by the Salvation Army.

### **FRANKLIN COUNTY, OSU EXTENSION**

#### **Family Nutrition Program**

**530 W Spring St, Suite 275**

**Columbus, OH 43215**

**Phone: (614) 866-6900, ext. 211**

**Fax: (614) 866-8280**

Supported by the  
Senior Services Levy



Strives to improve the level of nutritional education of seniors who are food stamp participants or eligible non-participants. Programs include nutrition, meal planning, food safety, and shopping.

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Food and Nutrition Services, Dining Centers *(continued)*

**MEALS-ON-WHEELS AT LIFECARE ALLIANCE**

**670 Harmon Ave**

**Columbus, OH 43223**

**Phone: (614) 278-3130**

**[lifecarealliance.org](http://lifecarealliance.org)**

Supported by the  
Senior Services Levy

Meals-on-Wheels are delivered to homebound chronically ill seniors and disabled persons in Franklin and Madison counties. Call for more information.

**SENIOR DINING CENTERS OF LIFECARE ALLIANCE**

**1699 W Mound St**

**Columbus, OH 43223**

**Phone: (614) 278-3153**

**[lifecarealliance.org](http://lifecarealliance.org)**

Supported by the  
Senior Services Levy

Serves hot, nutritious noonday meals Monday through Friday at designated Senior Dining Centers in Franklin County. Transportation is available to most dining centers. All meals served at dining center programs meet 1/3 of the nutritional needs of an older adult. The suggested contribution for a meal is \$1.50. Call for more information.

*(continued next page)*

**Food and Nutrition Services, Dining Centers (*continued*)**

**SENIOR DINING CENTER LOCATIONS:**

**WEST**

Carrie's Cafe (transportation available)

Hilltop Senior Village (transportation available)

**SOUTH**

Marion Franklin Community Recreation Center

Evans Senior Center

**CENTRAL**

Jaycee Arms Senior Residence

**EAST**

Asbury North United Methodist Church

Eastland Manor Apartments

Jewish Community Center of Greater Columbus

Maplewood Senior Apartments

Mt. Vernon Plaza Senior Residence

Stygler Village Senior Residence

Village at Ottawa Ridge

**NORTH**

Corban Commons

St. Stephen's Community House

**ASIAN SITES**

Fortune Chinese Restaurant (Mondays and Wednesdays)

Poong Mei Asian Bistro (1st and 3rd Thursday)

868 Asian Cuisine (2nd and 4th Thursday)

Sunflower - Sawmill Center (Tuesdays Only)

Helen's Asian Cuisine (2nd and 4th Friday)

Mingflower (1st and 3rd Friday)

**SOMALI SITES**

Cafe Nazionale

Gendershe

Safari Coffe House

West International Cafe

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## **FOODPANTRIES**

Emergency food is available at many Franklin County locations. Contact HandsOn Central Ohio at (614) 221-6766 for a referral.

### **THE CLINTONVILLE-BEECHWOLD COMMUNITY RESOURCES CENTER (CRC)**

**Family Services Department**

**14 W Lakeview Ave**

**Columbus, OH 43202**

**Phone: (614) 268-8118**

**Fax: (614) 268-5028**

**[clintonvillecrc.org](http://clintonvillecrc.org)**

The CRC provides food pantry services for the 43202, 43214, 43220, 43221, 43235, and 43210 zip codes. Also, the CRC provides fresh produce distribution for all Franklin County residents Wednesdays from 4 PM to 6 PM. Please call to inquire about other services, pantry hours, and satellite locations.

### **FIRST COMMUNITY CHURCH**

**Heart to Heart**

**1944 W First Ave**

**Columbus, OH 43212**

**Phone: (614) 488-0681**

**[h2h.fcchurch.com](http://h2h.fcchurch.com)**

Open Tuesday and Thursday from 8:30 a.m to 1 p.m. Walk-ins accepted.

**Food Pantries (*continued*)**

**GAHANNA RESIDENTS IN NEED (GRIN)**

**Mifflin Presbyterian Church**

**123 Granville St**

**Gahanna, OH 43230**

**Phone: (614) 471-4491**

**[grin4gahanna.org](http://grin4gahanna.org)**

One box of food available per month. This is approximately enough to feed a family of four for three days. Pantry hours are available online and by calling.

**GLADDEN COMMUNITY HOUSE**

**Gladden Food Pantry**

**318 S Glenwood Ave**

**Columbus, OH 43223**

**Phone: (614) 228-2498**

**[gladden-us.org](http://gladden-us.org)**

On a monthly basis a three day supply of food can be delivered to frail and homebound seniors. The walk-in pantry offers an emergency supply of three days worth of food for residents of the 43222, 43223 and 43215 area codes. Residents should bring proof of address such as rent receipt or recent mail from the past 30 days.

**VICTORY MINISTRIES, INC.**

**2955 Switzer Ave**

**Columbus, OH 43219**

**Phone: (614) 252-2500**

**victorymission.org**

Free clothing and food pantry available once a month to those 60 and over or disables. Must have picture I.D. and proof of address for all adults in household.

**VINEYARD COMMUNITY CHURCH**

**With God's Help Food Pantry**

**15187 Palmer Rd**

**Reynoldsburg, OH 43068**

**Phone: (740) 927-7729**

**vineyard05.com**

Provides food and toiletry items. Call 740-927-7729 for assistance.

**WESTERVILLE AREA RESOURCE MINISTRY  
HOPE**

**175A E Broadway**

**Westerville OH 43081**

**Phone: (614) 899-0196**

**[warmesterville.org](http://warmesterville.org)**

Provides a 6-day supply of food to eligible clients. Clients may visit the pantry twice a month. Also empowers elderly and disabled clients to maximize limited resources by providing assistance with budgets and personal goals while meeting nutritional assistance.

**Food Pantries (continued)**

**GAHANNA RESIDENTS IN NEED (GRIN)**

**Mifflin Presbyterian Church**

**123 Granville St**

**Gahanna, OH 43230**

**Phone: (614) 471-4491**

**[grin4gahanna.org](http://grin4gahanna.org)**

One box of food available per month. This is approximately enough to feed a family of four for three days. Pantry hours are available online and by calling.

Emergency food is available at many Franklin County locations. Contact LSS 211 Central Ohio at (614) 221-6766 for a referral.

**THE CLINTONVILLE-BEECHWOLD  
COMMUNITY RESOURCES CENTER (CRC)**

**Family Services Department**

**14 W Lakeview Ave**

**Columbus, OH 43202**

**Phone: (614) 268-8118**

**Fax: (614) 268-5028**

**[clintonvillecrc.org](http://clintonvillecrc.org)**

Supported by the  
Senior Services Levy



The CRC provides food pantry services for the 43202, 43214, 43220, 43221, 43235, and 43210 zip codes. Also, the CRC provides fresh produce distribution for all Franklin County residents Wednesdays from 4 PM to 6 PM. Please call to inquire about other services, pantry hours, and satellite locations.

**FIRST COMMUNITY CHURCH**

**Heart to Heart**

**1320 Cambridge Blvd**

**Columbus, OH**

**Phone: (614) 488-0681**

**[fcchurch.com](http://fcchurch.com)**

Open Tuesday and Thursday from 9:30 a.m to noon. Walk-ins accepted.

## **FOOD STAMPS**

You may be eligible for food stamps if your assets (savings, investments, etc.) and income, after certain allowable expenses, do not exceed the requirements set by the federal government.

When applying for food stamps, take your proof of identity, rent receipts, utility bills, proof of income, bank statements, medical bills, and any other receipts that can prove your eligibility for the program.

If you are currently receiving public assistance (OWF, Medicaid, Disability Medical Assistance or Disability Financial Assistance) contact your current caseworker. For more information, contact the Franklin County Department of Job and Family Services Community Opportunity Center nearest you.

## **FRANKLIN COUNTY DEPARTMENT OF JOB AND FAMILY SERVICES OPPORTUNITY CENTERS:**

### **EAST OPPORTUNITY CENTER**

**1055 Mount Vernon Ave**

**Columbus, OH 43203**

**Phone: 1-(800)-640-6446**

**Fax: (614) 212-1998**

Zip Codes: 43068, 43109, 43147, 43203, 43205, 43206, 43209, 43213, 43227, 43217, 43215, 43110, 43232

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## **FOODSTAMPS**

### **NORTHLAND OPPORTUNITY CENTER**

**1721 Northland Park Ave**

**Columbus, OH 43229**

**Phone: 1-(800)-640-6446**

**Fax: (614) 233-2524**

Zip Codes: 43002, 43004, 43054, 43081, 43082, 43085, 43201, 43202, 43210, 43211, 43212, 43214, 43215, 43216, 43219, 43220, 43221, 43224, 43226, 43229, 43230, 43231, 43234, 43235, 43236, 43240, & 43272

### **WEST OPPORTUNITY CENTER**

**314 N Wilson Rd**

**Columbus, OH 43204**

**Phone: 1-(800)-640-6446**

**Fax: (614) 233-2878**

Zip Codes: 43016, 43017, 43026, 43065, 43119, 43126, 43204, 43222, 43223, 43228

**Food Stamps (*continued*)**

## **FRIENDLY VISITING**

There are many volunteer programs that make scheduled visits to persons confined to their homes. Also contact your church or temple to see if it provides this kind of assistance through volunteers.

### **CENTRAL COMMUNITY HOUSE**

**1150 E Main St  
Columbus, OH 43205  
Phone: (614) 252-3157  
cchouse.org**

Supported by the  
Senior Services Levy



Provides monthly friendly visiting to homebound seniors. Also conducts weekly group meetings and activities which may include field trips, attending special events or presentations on issues relative to older adults. Transportation provided for 43205 and 43206 zip codes.

### **GLADDEN COMMUNITY HOUSE**

**Senior Outreach Program  
183 Hawkes Ave  
Columbus, Oh 43223  
Phone: (614) 227-1600  
gladden-us.org**

Supported by the  
Senior Services Levy



Organizes home visits and social outings. Transportation is also available.

Friendly Visiting (*continued*)

## **MITZVAH CORPS VOLUNTEER SERVICES**

**Jewish Family Services**

**1070 College Ave**

**Columbus, OH 43209**

**Phone: (614) 231-1890**

Volunteers befriend older adults in the Jewish Community in Franklin County. Volunteers can visit in the home or participate together in community activities. Clients live in their own homes, apartments or assisted living.

## **SENIOR COMPANION PROGRAM**

**Catholic Social Services**

**197 E Gay St, 2nd Floor**

**Columbus, OH 43215**

**Phone: (614) 221-5891**

**Fax: (614) 228-1125**

**[colscss.org](http://colscss.org)**

Supported by the  
Senior Services Levy

Seniors 60 and over provide companionship to older adults with special needs. Companions volunteer 20 hours per week. A stipend and travel expenses are provided (companions must meet income guidelines).

## **HEALTHRELATEDSERVICES**

This section includes health centers, in-home nursing services, nursing clinics and other specialized services.

### **A. ASSESSMENT AND CARE PLAN DEVELOPMENT**

Franklin County Senior Options can assess the need for community based services and develop a plan for care. Call (614) 525-6200 for more information.

### **B. HEALTH CENTERS, COLUMBUS NEIGHBORHOOD**

Provides health care services to individuals of all ages. Care includes prevention, diagnosis, treatment, pharmacy, laboratory and follow-up services. Special emphasis at these centers is given to the care of those that cannot afford such services, the elderly and those that find health services inaccessible. All services are provided on a sliding fee scale according to your income and family size. For more information, contact the center in your area.

#### **COLUMBUS NORTHEAST HEALTH CENTER**

**3433 Agler Rd, Suite 2800**

**Columbus, OH 43219**

**Phone: (614) 645-1600 or (614) 645-5500**

**Fax: (614) 645-1347**

*(continued next page)*

Health Related Services (*continued*)

**EAST CENTRAL HEALTH CENTER**  
1180 E Main St  
Columbus, OH 43205  
Phone: (614) 645-5535 or (614) 645-5500  
Fax: (614) 645-5546

**COLUMBUS WEST FAMILY  
HEALTH & WELLNESS CENTER**  
2300 W Broad St  
Columbus, OH 43204  
Phone: (614) 645-2300 or (614) 645-5500  
Fax: (614) 645-2333

**ST. STEPHEN'S NEIGHBORHOOD HEALTH  
CENTER**  
1500 E 17th Ave  
Columbus, OH 43219  
Phone: (614) 645-2700 or (614) 645-5500  
Fax: (614) 645-2727

**SOUTH HIGH STREET LOCATION**  
3781 S High St  
Columbus, Ohio 43207  
Phone: 614-645-3163 or 614-645-5500  
Fax: 614-645-5893

Health Related Services (*continued*)

**ALUM CREEK LOCATION**

**1791 Alum Creek Dr, Suite 100**

**Columbus, Ohio 43207**

**Phone: 614-526-5420 or 614-645-5500**

**Fax: 614-526-5421**

**PARSONS AVENUE LOCATION**

**1905 Parsons Ave**

**Columbus, OH 43207**

**Phone: 614-586-4159 or 614-645-5500**

**Fax: 614-586-4252**

**DUBLIN LOCATION**

**4661 Sawmill Rd, Suite 101**

**Columbus, OH 43220**

**Phone: 614-526-3285 or 614-645-5500**

**Fax: 614-526-3286**

**COLUMBUS PUBLIC HEALTH - PARSONS DENTAL  
CLINIC**

**240 Parsons Ave**

**Columbus, OH 43215**

**Phone: 614-645-5500**

Health Related Services (*continued*)

## **C. HEALTH RELATED EDUCATION**

### **DIVISION OF FIRE, CITY OF COLUMBUS, OHIO**

#### **Public Outreach**

**3639 Parsons Ave**

**Columbus, OH 43207-4054**

**Phone: (614) 645-7377**

**Fax: (614) 645-6637**

**<http://www.columbus.gov/fire/>**

Offers blood pressure and glucose checks at all fire stations. Speakers, video programs and literature are available. Also, when available, smoke detectors are given to the community-at-large. For all other information, visit the web site.

### **FRANKLIN COUNTY, OSU EXTENSION**

#### **Senior Series Program**

**530 W Spring St, Suite 275**

**Columbus, OH 43215**

**Phone: (614) 866-6900, ext. 218**

**Fax: (614) 868-8280**

Provides educational information to older adults that will improve the quality of their mental and physical health, strengthen their independence and allow optimum opportunities to continue living within their home. Sixteen program topics offered include arthritis, diabetes and aging, senior safety, talking to your doctor and home modification.

Health Related Services (*continued*)

**HEALTHY, WELL & WISE**  
**Central Ohio Area Agency on Aging**  
**3776 S High St**  
**Columbus, OH 43207**  
**Phone: (614) 645-7250**  
**or (800) 589-7277**  
**coaaa.org**

Offers speakers on topics related to health and aging. Choice of over 24 topics. Fee is based on group type. Community groups are free of charge. Speakers are based on availability Monday through Saturday, including early evenings. Presentation length can be tailored to fit meeting time, typically 1/2 hour to 1 hour.

**D. HEALTH SERVICES WITH A SPECIAL FOCUS**

**AIDS RESOURCE CENTER OHIO**

**1780 E Broad St**  
**Columbus, OH 43203**  
**Phone: (614) 926-4132**  
**Toll Free: (866) 739-0720**  
**Fax: (614) 291-7163**  
**equitashealth.com**

Supported by the  
Senior Services Levy



Case management, medical referrals, educational programs, anonymous and confidential HIV testing, volunteer opportunities, mental health counseling, housing and support groups. The Ohio AIDS/HIV/STD Hotline number is (800) 332-2437.

Health Related Services (*continued*)

**ALS ASSOCIATION-CENTRAL & SOUTHERN  
OHIO CHAPTER**

**1170 Old Henderson Rd, Suite 221**

**Columbus, OH 43220**

**Phone: (614) 273-2572 or (866) 273-2572**

**Fax: (614) 273-2573**

**alsohio.org**

**alsohio@alsohio.org**

Offers help to patients, caregivers and family by providing services such as public education, advocacy, research and patient and community services. Support group meetings in Columbus meet the first Monday of each month from 6:30 p.m. to 8:30 p.m. Call for more details.

**THE ALZHEIMER'S ASSOCIATION OF CENTRAL  
OHIO**

**1379 Dublin Rd**

**Columbus Ohio 43215**

**Phone: (614) 457-6003**

**Fax: (614) 457-6634**

**alz.org/centralohio**

Monthly caregiver support groups, educational opportunities, Safe-Return Program, in-home caregiver support team and helpline are available for caregivers, family members and friends of persons with Alzheimer's Disease and related dementias. Most services are free of charge. Call for meeting times and locations. 24/7 helpline is available by calling 1-800-272-3900.

Health Related Services (*continued*)

**AMERICAN CANCER SOCIETY  
CENTRAL REGION OFFICE**

**870 Michigan Ave**

**Columbus, OH 43215**

**Phone: (614) 228-8466 or (877) 227-6446**

**Fax: (877) 227-2838**

**cancer.org**

Provides emotional support to all cancer patients who request it. Support visitation is provided to breast cancer patients. Can also provide limited assistance in paying for medications and supplies for cancer patients unable to afford them.

Services and support groups include: The Helpline, Early Stage Group, Educational Resources, Sunday Respite, Caregiver Support Team, Rural Outreach and Family Support Groups.

24-hour Cancer Information Hotline: (800) 227-2345.

**AMERICAN HEART ASSOCIATION/AMERICAN  
STROKE ASSOCIATION**

**5455 N High St**

**Columbus, OH 43214**

**Phone: (614) 848-6676, Option 0 or (800) 282-0292**

**heart.org**

Offers free literature on subjects related to heart and blood vessel disease as well as heart disease prevention. Community services include: speakers bureau, worksite wellness programs and school education.

Health Related Services (*continued*)

**AMERICAN LUNG ASSOCIATION OF OHIO  
(ALAO)**

**7720 Rivers Edge Dr, Suite 126**

**Columbus, OH 43235**

**Phone: (614) 279-1700 or 1-(800)-586-4872**

**ohiolung.org**

Provides information, education, videos and workshops about various lung diseases to those afflicted, their families and caregivers. Offers information on COPD (Chronic Obstructive Pulmonary Disease), asthma, flu, pneumonia, tuberculosis, radon and indoor and outdoor air quality. ALAO also offers programs and self-help materials for those ready to quit smoking.

**ARTHRITIS FOUNDATION  
CENTRAL OHIO CHAPTER**

**3740 Ridge Mill Dr**

**Hilliard, OH 43026**

**Phone: (614) 876-8200**

**Fax: (614) 876-8363**

**arthritis.org**

Supported by the  
Senior Services Levy



Offers information and referral services, land and water exercise programs, support groups and self-help courses. Also offers financial assistance for medication, durable medical equipment and home assessments by occupational therapists.

Health Related Services (*continued*)

**BRAIN INJURY ASSOCIATION OF OHIO**

**P.O. Box 21325**

**Columbus, OH 43221**

**Phone: (614) 481-7100**

**biaoh.org**

For people of any age who are brain injury survivors as a result of a car accident, falls, not enough oxygen, heart attack, etc. Open to family members, friends and service providers as well. Meets at Grandview Library. Call for details.

**THE BREATHING ASSOCIATION**

**788 Mt Vernon Ave**

**Columbus, OH 43203**

**Phone: (614) 457-4570**

**Fax: (614) 457-3777**

**breathingassociation.org**

Provides individual evaluation and home visitation to promote lung health and independent living in persons with COPD (chronic obstructive pulmonary disease). Offers a monthly support group at two Central Ohio locations. Offers free literature on diseases such as emphysema, asthma and chronic bronchitis, while serving as a referral center for adults with lung disease. Speakers available for presentations on lung diseases and breathing exercises. Free lung health clinic, HEAP program and prescription assistance for qualifying individuals.

Health Related Services (*continued*)

**CENTRAL OHIO DIABETES ASSOCIATION**

**1699 W Mound St**

**Columbus, OH 43223**

**Phone: (614) 884-4400**

**Fax: (614) 278-3143**

**[lifecarealliance.org/programs/coda/](http://lifecarealliance.org/programs/coda/)**

Offers nutritional counseling with a registered dietitian, free diabetes detection blood tests at test sites, diabetes literature, patient education classes, counseling with nurse educator, case management services and medical assistance programs and support of local research.

**CENTRAL OHIO PARKINSON SOCIETY (COPS)**

**2800 Corporate Exchange Dr, #360**

**Columbus, OH 43231**

**Phone: (440) 568-0093**

**[parkinson.org/GreatLakes](http://parkinson.org/GreatLakes)**

Provides literature, support groups, exercise classes, speech therapy and Alexander Technique and Tai Chi classes to persons with Parkinson's Disease. Other activities include caregiver support groups, annual symposia and advocacy opportunities. Services are free of charge.

Health Related Services (*continued*)

**COLUMBUS CANCER CLINIC**

**1699 W Mound St**

**Columbus, OH 43223**

**Phone: (614) 263-5006**

**[lifecarealliance.org/programs/cancer-clinic/](http://lifecarealliance.org/programs/cancer-clinic/)**

Must be a cancer patient in Franklin County. Application is required. Must have income less than 150% above Federal poverty level, and less than \$5,000 liquid assets. Contracts with the American Red Cross and Yellow Cab to transport patients to and from cancer therapy and cancer-related medical appointments. Therefore, the clinic requires that cancer patients apply for additional transportation assistance (MCD, FCSO, etc). The clinic also offers mammograms and cancer screenings. Government-funded; must pay first.

**EPILEPSY FOUNDATION OF CENTRAL OHIO**

**3857 N High St, #206**

**Columbus, OH 43214**

**Phone: (513) 721-2905 or (877) 804-2241**

**[epilepsy-ohio.org](http://epilepsy-ohio.org)**

Dedicated to the prevention, cure and control of epilepsy through increasing public awareness and enhancing the quality of life for those affected. Free educational programs, counseling services and support groups are available to those living in Franklin and surrounding counties.

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*(continued next page)*

Health Related Services (*continued*)

**NATIONAL KIDNEY FOUNDATION SERVING OHIO**

**2800 Corporate Exchange Dr, Suite 215**

**Columbus, OH 43231**

**Phone: (614) 882-6184 or (800) 242-2133**

**Fax: (614) 882-6564**

**[kidney.org/offices/nkf-serving-central-ohio](http://kidney.org/offices/nkf-serving-central-ohio)**

Seeks answers to the prevention, treatment, management and cure of kidney and urinary tract disease through research and education. Provides donor cards for those wishing to donate organs and tissue after death. Educational programs and literature are provided for the community at no charge. An emergency fund is also provided to individuals with kidney failure, which is coordinated by the dialysis center social workers.

**NETCARE CORPORATION**

**199 S Central Ave**

**Columbus, OH 43223-1301**

**Phone: (614) 276-2273 (CARE) 24-hour Crisis Hotline**

**(614) 274-9500**

**Fax: (614) 279-0925**

Franklin County's front door for mental health, drug and alcohol services. Provides crisis de-escalation and stabilization at two 24-hour centers. Drug and alcohol assessment and referral services available by walk-in and appointment. Fees vary with services; services available to everyone regardless of ability to

**Health Related Services (*continued*)**

pay. Crisis Services available at 74 E. Broad Street, Columbus, OH 43205. Call (614) 278-0060 for more details.

**OHIO STATE UNIVERSITY PSYCHOLOGICAL SERVICES CENTER**

**225 Psychology Building  
1835 Neil Ave  
Columbus, OH 43210  
Phone: (614) 292-8185  
[psychology.osu.edu/psc](http://psychology.osu.edu/psc)**

Supported by the  
Senior Services Levy



The Psychological Services Center is an outpatient clinic for all ages seeking psychological assessment and psychotherapy.

Screening is available for dementia and other cognitive assessment as well as counseling for anxiety and mood disorders. Treatment for emotional and psychological disorder is provided to caregivers as well. Clinicians are advanced psychology graduate students supervised by licensed psychology faculty. Appointments for individual, family, or group therapy for adults are available.

**E. HEARING AND SPEECH SERVICES**

For a list of services, please refer to “Hearing and Speech Services,” on page 66.

Health Related Services (*continued*)

**F. NURSING CLINICS**

**WELLNESS CENTERS OF LIFECARE ALLIANCE**

**1699 W Mound St**

**Columbus, OH 43223**

**Phone: (614) 278-3130**

**[lifecarealliance.org](http://lifecarealliance.org)**

Supported by the  
Senior Services Levy



Staff includes Registered Nurses, Registered Dietitian, Adult Nurse Practitioner and Visiting Pharmacist. Nurses provide high quality health services in wellness centers located throughout Franklin County. Services include health assessments, skilled nursing care, with a focus on health promotion and education, disease prevention and chronic disease management.

See following list for locations. Donations are appreciated.

**WELLNESS CENTERS OF LIFECARE ALLIANCE:**

Carrie's Cafe Wellness Center

670 Harmon Ave

Columbus, OH 43223

Appointments: Nurse: 614-437-2831

Dietitian: 614-437-2981

Clintonville Beechwold Community Resource Center

3222 N High St

Columbus, Ohio 43202

Appointments Nurse: 614-437-2878

Dietitian: 614-437-2981

**Health Related Services (*continued*)**

Gillie Senior Recreation Center  
2100 Morse Rd  
Columbus, OH 43229  
Appointments: Nurse - 614-437-2811  
Dietitian: 614-437-2981

Grove City Church of the Nazarene  
4770 Hoover Rd  
Grove City, Ohio 43123  
Appointments: Nurse - 614-437-2927  
Dietitian: 614-437-2981

Maplewood Hights Apartments Center  
91 Maplewood Ave  
Whitehall, Ohio 43213  
Appointments: Nurse - 614-437-2822  
Dietitian: 614-437-2981

Marion Franklin Community Center  
2801 Lockbourne Rd  
Columbus, OH 43207  
Appointments: Nurse - 614-437-2927  
Dietitian: 614-437-2981

Prairie Township Community Center  
5955 W Broad St  
Galloway, OH 43119  
Appointments: Nurse - 614-437-2831  
Dietician: 614-437-2981

Health Related Services (*continued*)

## **G. VISION SERVICES**

For a list of services, please refer to “Vision Services,” on page 151.

## **H. ADDITIONAL SERVICES**

### **COLUMBUS MEDICAL ASSOCIATION**

**Physicians Free Clinic**

**240 Parsons Ave**

**Columbus, OH 43215**

**Phone: (614) 240-7430**

**[columbusmedicalassociation.org/home](http://columbusmedicalassociation.org/home)**

Connects low-income, uninsured residents with medical homes and improves access to specialty care. Care coordination addresses the needs of patients as they navigate the health care system and works to provide them with the resources necessary to obtain appropriate health care services.

### **OHIO HIV/STD HOTLINE**

**Phone: 800-332-2437**

**[odh.ohio.gov/wps/portal/gov/odh/know-our-programs/](http://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/)**

**email: [HIVPrevent@odh.ohio.gov](mailto:HIVPrevent@odh.ohio.gov)**

Contact the Ohio HIV/STD Hotline for free, anonymous and confidential answers to your sexual health related questions and concerns. The Hotline is staffed by trained volunteers and AIDS Resource Center Ohio Prevention and Education staff

**Health Related Services (*continued*)**

and operates Monday through Friday, 9 a.m. to 5 p.m.

**OHIO KEPRO**

**Rock Run Center, Suite 100**

**5700 Lombardo Center Dr**

**Seven Hills, OH 44131**

**Phone: (888) 319-8452**

**keproqio.com**

Ohio KePRO is a quality improvement organization contracted by the Centers for Medicare and Medicaid Services. Monitors the quality, necessity and appropriateness of health care received under Medicare. Call the toll free number if you have concerns about the care you receive or are facing early discharge. Literature and speakers are available.

**PASSPORT**

**Central Ohio Area Agency on Aging**

**174 E Long St**

**Columbus, OH 43215**

**Phone: (614) 645-7250**

**coaaa.org**

PASSPORT (Pre-Admission Screening System Providing Options and Resources Today), a program of the Central Ohio Area Agency on Aging, provides home and community-based services to those who are eligible in an eight county service area. For more information about home care services or to make a referral, call (614) 645-7250.

Health Related Services (*continued*)

**RIVERSIDE SENIOR HEALTH SERVICES**

**John J. Gerlach Center for Senior Health**

**3724-A Olentangy River Rd**

**Columbus, OH 43214**

**Phone: (614) 566-5858**

**Fax: (614) 566-6807**

Supported by the  
Senior Services Levy



Riverside Senior Health Services, located in The John J. Gerlach Center for Senior Health, provides a positive perspective to aging through healthcare programs and support services especially designed for the unique needs of older adults and their families. Services provided include:

- Heritage Day Health Program
- AdvantAge Senior Membership: includes health and wellness education.
- Cognitive disorders consultation
- Balance and Mobility clinic
- Geriatric Assessment Clinic

Also offers yearly flu and pneumonia vaccine clinics, support for caregiver, volunteer opportunities, transportation to and from medical appointments and travel opportunities for a fee

Health Related Services (*continued*)

**OHIO LIVING HOME HEALTH AND HOSPICE**

**2740 Airport Dr**

**Columbus, OH 43219**

**Phone: (614) 433-0031**

Services include skilled nursing, physical therapy, occupational therapy, speech therapy, hospice, IV infusion and wound care. Call for information on payment and fees.

**VINEYARD COMMUNITY CHURCH**

**Free Medical Clinic**

**6000 Cooper Rd**

**Westerville, Ohio 43081**

**Phone: (740) 927-7729**

**<https://vineyardcolumbus.org/>**

Offer routine medical care at no charge including: work physicals, health screenings, and treatment for non-emergency illnesses. Vision screenings are also available. During medical clinic hours, a simple meal and dessert are also served. Guests are seen in the order they arrive. No Appointments.

Health Related Services *(continued)*

**VISITING NURSES OF LIFECARE ALLIANCE  
(VNA)**

**1699 W Mound St**

**Columbus, OH 43223**

**Phone: (614) 278-3130**

**Fax: (614) 351-6699**

**[lifecarealliance.org](http://lifecarealliance.org)**

Offers a wide range of services in the home: skilled nursing care, wound care, infusion therapy, home health aide services, physical and occupational therapies, social services, medication education and scheduling, pharmacist services and medical nutrition education.

The services provided may allow patients to remain in or return to their own homes earlier from a hospital, rehabilitation center or other facility. Staff works focuses on recovery, education, training and independence. Certified by the federal government and is able to bill Medicare, Medicaid and selected private insurance.

**Health Related Services *(continued)***

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## HEARING AND SPEECH SERVICES

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HANDSON CENTRAL OHIO

TTY: (614) 341-2272

Ohio Relay Service TDD: (800) 750-0750

### COLUMBUS COLONY

**1150 Colony Dr**

**Westerville, OH 43081**

**Phone: (614) 891-5055**

**Fax: (614) 794-7461**

**[unitedchurchhomes.org/columbus-colony-for-elder-care/](http://unitedchurchhomes.org/columbus-colony-for-elder-care/)**

Columbus Colony is a not-for-profit unique residential community adapted for the deaf, deaf-blind and deaf multi-handicapped with special priority for elderly persons. Offers support facilities, access to existing social services, respite care, health care and other programs.

### COLUMBUS SPEECH AND HEARING CENTER

**510 East North Broadway**

**Columbus, OH 43214**

**Phone: (614) 263-5151**

**TTY: (614) 263-2299**

**Speech Fax: (614) 261-5445**

**Hearing Fax: (614) 261-5440**

**[columbusspeech.org](http://columbusspeech.org)**

Supported by the  
Senior Services Levy



Provides complete diagnostic, hearing aid and therapeutic services for individuals with speech, language or hearing difficulties.

Hearing and Speech Services (*continued*)

**DEAF MODIFICATION PROGRAM**  
**City of Columbus, Department of Development**  
**757 Carolyn Ave**  
**Columbus, OH 43224**  
**Phone: (614) 701-1394**  
**Email: [communityresources@dcs.org](mailto:communityresources@dcs.org)**

The City of Columbus has contracted with Deaf Services Center at 5830 N. High St. Worthington, OH 43085 to provide modifications to the homes of deaf and hard of hearing persons. Must meet income guidelines and live in the City of Columbus.

**DEAF SERVICES CENTER, INC.**  
**5830 N High St**  
**Worthington, OH 43085**  
**V Phone: (614) 841-1991**  
**VP Phone: (614) 515-6065**  
**[dsc.org](http://dsc.org)**

Provides specialized assistive equipment to deaf and hard of hearing individuals to increase safety and accessibility of their home. Must meet income requirements and be a resident in the city of Columbus.

Hearing and Speech Services (*continued*)

**MID-OHIO BOARD FOR INDEPENDENT LIVING  
ENVIRONMENT/MOBILE CENTER FOR  
INDEPENDENT LIVING (MOBILE)**

**690 S High St**

**Columbus, OH 43206**

**Phone: (614) 443-5936**

**TTY: (614) 443-5957**

**Fax: (614) 443-5954**

The Deaf Equipment Program provides TTY equipment, visual smoke detectors, doorbell signalers, baby monitors, etc. to persons who are deaf. Applicants must meet guidelines established by the Franklin County Board of Commissioners. This program serves people living in Franklin County, but outside the city of Columbus.

**SPEECH-LANGUAGE-HEARING CLINIC**

**The Ohio State University**

**141 Pressey Hall**

**1070 Carmack Rd**

**Columbus, OH 43210-1002**

**Phone: (614) 292-6251**

**Fax: (614) 292-5723**

Evaluation and treatment services are provided for anyone who sustains a communication disorder involving speech, language or hearing. Hearing aid services are available. Waiting time for an appointment is usually less than two weeks, depending on service required. A fee is required for services.

Hearing and Speech Services (*continued*)

**STARKEY HEARING FOUNDATION**

**Hear Now**

**6700 Washington Ave South**

**Eden Prairie, MN 55344**

**Phone: (866) 354-3254**

**Fax: (952) 828-6900**

**[sotheworldmayhear.org](http://sotheworldmayhear.org)**

Assists those permanently residing in the U.S. who are deaf or hard of hearing and have no other resources to acquire hearing aids. Eligibility determined by income and assets. Donations of used hearing aids also accepted.

**WESTERVILLE PUBLIC LIBRARY**

**126 S State St**

**Westerville, OH 43081**

**Phone: (614) 882-7277**

**Text: (614) 819-3166**

**Dial a story: (614) 665-9696**

**Toll-Free: (800) 816-0662**

**Fax: (614) 882-4160**

**[westervillelibrary.org](http://westervillelibrary.org)**

The Westerville Public Library provides access to the library resources by the deaf community through a TDD in the Reference Services department. Also offers sign language classes to the public at the beginning and intermediate levels.

## **HOMEMAINTENANCEANDREPAIR**

Minor home repair is available for persons in need who are ages 60 and older (income eligibility criteria apply). Call Franklin County Senior Options at (614) 525-6200.

### **CITY OF COLUMBUS, DEPARTMENT OF DEVELOPMENT**

**111 N Front St, 8th Floor  
Columbus, OH 43215**

- Chores Program: Provides minor home repairs for seniors and/or disabled living in the City of Columbus. Must meet income guidelines.  
Available in three locations:
  - LifeCare Alliance (614) 278-3130
  - The Economic Development Division (614) 645-8616
  - MODCON (614) 258-6392
- Home Safe & Sound (614) 645-8526: Provides repairs to assist in correcting substandard, unsanitary conditions to owner-occupants of a single family residential structure. Must meet income guidelines and live in the home for a minimum of one year and reside in designated yearly target areas. Serves 43204, 43207, 43219 and 43232 zip codes. Call for information.

Home Maintenance and Repair (*continued*)

**CITY OF COLUMBUS, DEPARTMENT OF DEVELOPMENT**

- Home Modification Program (614) 645-8526  
Provides modifications to the homes of persons with physical disabilities to increase the independent living opportunities in their home. Must meet income guidelines and live in the City of Columbus.
- Deaf Modification Program (614) 701-1394  
TTY/Voice: Provides modifications to the homes of persons with hearing impairments to increase independent living opportunities in their homes. Must meet income guidelines and live in the City of Columbus.

**CITY OF COLUMBUS, DEPARTMENT OF DEVELOPMENT**

**Relocation Office**

**50 W Gay St**

**Columbus, OH 43224**

**Phone: 311**

**311.columbus.gov/cocosr**

Investigates tenants' complaints regarding structural safety of their residences, wet basements, mold, etc. Also investigates owner's refusal to make repairs and/or to provide heat and water if responsible for providing. Responds to complaints of high grass, weeds, trash, yard and animal waste, abandoned vehicles, rodents and insects on public or private property.

Home Maintenance and Repair (*continued*)

**CITY OF COLUMBUS, DIVISION OF  
REFUSE COLLECTION**

**Exemption Program**

**2100 Alum Creek Dr**

**Columbus, OH 43207**

**Phone: (614) 645-3111**

**Fax: (614) 645-7296**

**[columbus.gov/publicservice/refuse-collection/](http://columbus.gov/publicservice/refuse-collection/)**

For residents who are unable to move trash cans to the street. A doctor's verification form will be mailed out to be completed stating resident's need for assistance. Once received by Division of Refuse Collection, arrangements will be made for driver to take trash can to the street.

**DIVISION OF FIRE, CITY OF COLUMBUS, OHIO**

**3639 Parsons Ave**

**Columbus, OH 43207**

**Phone: (614) 221-3132**

Residents may call to request free smoke detectors to be installed by the Fire Department. Callers will be placed on a waiting list and will be called back when distribution of smoke detector is available.

Home Maintenance and Repair (*continued*)

**FRANKLIN COUNTY TREASURER**

**373 S High St, 17th Floor**

**Columbus, OH 43215**

**Phone: (614) 525-3438**

**Fax: (614) 221-8124**

**[terasurer.franklincountyohio.gov](http://terasurer.franklincountyohio.gov)**

Foreclosure intervention seminars are sponsored monthly for those in danger of foreclosure to talk to housing counselors and attorneys. Foreclosure intervention professionals answer questions on foreclosure, mortgage counseling, debt management and loss mitigation at no cost. Participants learn about legal rights, have interactive discussions and receive individual advocacy and referrals.

**FRANKLIN COUNTY PUBLIC HEALTH**

**280 E Broad St**

**Columbus, OH 43215**

**Phone: (614) 525-3160**

**[myfcph.org](http://myfcph.org)**

- Community Development Block Grant Program Provides grants to low-income homeowners (outside the City of Columbus) for repairing one system (roof, furnace, etc.). Also provides safety and accessibility modifications (wheelchair ramps, etc.) and sewer system repair.

Home Maintenance and Repair (*continued*)

**LIFECARE ALLIANCE**

**CHORES PROGRAM**

**1699 W Mound St**

**Columbus, OH 43223**

**Phone: (614) 278-3130**

**[lifecarealliance.org](http://lifecarealliance.org)**

Provides minor home repairs for seniors 60 years of age or older and/or with a disability, or a household with a family member who has a disability. Eligible households include families/households earning 80% or less of the area median income as determined by HUD with adjustments for smaller and larger families or households.

**MID-OHIO REGIONAL PLANNING COMMISSION  
(MORPC)**

**111 Liberty St, Suite 100**

**Columbus, OH 43215**

**Phone: (614) 228-2663**

**Fax: (614) 228-1904**

**[morpc.prg](http://morpc.prg)**

- Franklin County Single-Family Housing Rehabilitation Program: Housing rehabilitation loan and grant assistance for single-family, owner-occupied homes located within Franklin County but outside the city limits of Columbus.
- Residential Energy Conservation Program: Income eligible applicants may receive free home repairs (if needed) including added insulation, a new furnace,

**Home Maintenance and Repair (*continued*)**

hot water heater, or refrigerator in order to make homes more safe and comfortable, lower utility bills and help the environment.

**MODCON LIVING COLUMBUS**

**3840 E Fifth Ave**

**Columbus, OH 43219**

**Phone: (614) 258-6392**

**Fax: (614) 252-2593**

A volunteer initiative of skilled and unskilled community members who get together to help restore homes to be warm, safe and dry. Focuses on elderly, disabled and low income homeowners. Supported through donations by businesses, individuals and foundation grants. Applicants must meet eligibility criteria. Serves homes in the Columbus and Franklin County area.

Home Maintenance and Repair (*continued*)

**SOUTHEAST, INC.**

**16 W Long St**

**Columbus, OH 43207**

**Phone: (614) 225-0990**

**Fax: (614) 445-3369**

Supported by the  
Senior Services Levy



Provides residential cleaning, moving, snow shoveling and labor support for individuals and businesses in Franklin County for a fee.

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## **HOMEMAKERS SERVICES**

Homemaker service is available on a sliding-fee scale basis for persons in need who are age 60 and older. Call Franklin County Senior Options at (614) 525-6200.

## **CATHOLIC SOCIAL SERVICES**

**197 E Gay St, 2nd Floor**

**Columbus, OH 43215**

**Phone: (614) 221-5891**

**Fax: (614) 228-1125**

**colscss.org**

Supported by the  
Senior Services Levy



Serves the following zip codes:, 43119, 43126, 43212, 43222, 43228, 43123, 43204, 43215 and 43223.

## **LIFECARE ALLIANCE**

**Help-at-Home Program**

**1699 W Mound St**

**Columbus, OH 43223**

**Phone: (614) 278-3130**

**lifecarealliance.org**

Supported by the  
Senior Services Levy



Homemakers and home health aides assist with daily living skills. Homemakers may perform light housekeeping, errands, or shopping. Home health aides provide personal care to people older than 60 or chronically ill individuals that are unable to accomplish these tasks alone.

Homemaker Services (*continued*)

**OHIO LIVING HOME HEALTH  
AND HOSPICE**

**2740 Airport Dr**

**Columbus, OH 43219**

**Phone: (614) 433-0031**

Provides homemaking and companionship. Call for fees.

## **HOSPITALS**

Most hospitals have social service departments whose staffs are available to assist patients and their families in planning for discharge, financial matters, nursing home placement, arranging in-home services, etc.

In addition, many hospitals provide a wide range of in-home supportive services for older adults. For further information, contact the hospital directly. A listing of nonprofit hospitals follows. Consult the phone book for other hospital listings.

For complaints of premature hospital discharge of Medicare beneficiaries, call Ohio KePRO at (800) 589-7337.

### **DOCTORS HOSPITAL WEST**

**5100 W Broad St  
Columbus, OH 43228  
Phone: (614) 544-1000**

### **GRANT MEDICAL CENTER**

**111 S Grant Ave  
Columbus, OH 43215  
Phone: (614) 566-9310    Patient/Visitor Information  
          (614) 566-9265    Social Services**

### **MOUNT CARMEL EAST**

**6001 E Broad St  
Columbus, OH 43213  
Phone: (614) 234-6085    Case Management  
          (614) 234-6220    Patient/Visitor Information**

Hospitals (*continued*)

**MOUNT CARMEL ST. ANN'S HOSPITAL**

**500 S Cleveland Ave  
Westerville, OH 43081**

<b>Phone: (380) 898-4000</b>	<b>Main Number</b>
<b>(380) 898-2484</b>	<b>Patient/Visitor Information</b>
<b>(380) 898-2485</b>	<b>Patient/Visitor Information</b>
<b>(380) 898-4385</b>	<b>Case Management/Social Work Services</b>

**MOUNT CARMEL WEST**

**793 W State St  
Columbus, OH 43222**

<b>Phone: (614) 234-5000</b>	<b>Main Number</b>
<b>(614) 234-5165</b>	<b>Case Management/Social Work Services</b>
<b>(614) 234-5060</b>	<b>Patient/Visitor Information</b>

**THE OHIO STATE UNIVERSITY HOSPITALS EAST**

**181 Taylor Ave  
Columbus, OH 43203**

<b>Phone: (614) 293-8427</b>	<b>Information/Social Services</b>
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**THE OHIO STATE UNIVERSITY MEDICAL CENTER**

**410 W 10th Ave  
Columbus, OH 43210**

<b>Phone: (614) 293-8427</b>	<b>Information/Social Services</b>
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**THE OHIO STATE UNIVERSITY PSYCHIATRY**

**OSU Harding Hospital  
1670 Upham Dr**

<b>Columbus, OH 43210</b>	
<b>Phone: (614) 293-8427</b>	<b>Information/Social Services</b>

Hospitals (*continued*)

**RIVERSIDE METHODIST HOSPITALS**

**3535 Olentangy River Rd**

**Columbus, OH 43214**

**Phone: (614) 566-5221**

**(614) 566-5858**

**(614) 566-5397**

**(614) 566-5000**

**Patient Information**

**Senior Health Programs**

**Social Services**

**Patient/Visitor Information**

**TWIN VALLEY BEHAVIORAL HEALTHCARE**

**2200 W Broad St**

**Columbus, OH 43223**

**Phone: (614) 752-0333**

**General Information**

## **HOUSING AND ALTERNATIVE LIVING**

There are many public and private housing facilities in Franklin County. The Franklin County Office on Aging publishes the Senior Citizen Housing List, which may assist you in finding housing that meets your needs. Call (614) 525-5230 or visit [officeonaging.org](http://officeonaging.org) to obtain a free copy.

For additional information regarding housing options for the homeless, call HandsOn Central Ohio at (614) 221-6766 or 2-1-1.

### **COLUMBUS HOUSING PARTNERSHIP**

**Home Port Program**

**562 E Main St**

**Columbus, OH 43215**

**Phone: (614) 221-8889**

**[homeportohio.org](http://homeportohio.org)**

Offers free workshops designed to help individuals and families become and remain successful homeowners. Counseling in areas such as foreclosure prevention and credit and budget planning is available as well as a list of affordable housing.

**Housing and Alternative Living (*continued*)**

**COLUMBUS METROPOLITAN HOUSING  
AUTHORITY (CMHA)**

**880 E 11th Ave**

**Columbus, OH 43211**

**Phone: (614) 421-6000**

**Fax: (614) 421-6316**

**cmhanet.com**

CMHA serves Columbus by helping people access affordable housing, promoting neighborhood revitalization and assisting residents in accessing needed social services. Rents are based on income.

**COLUMBUS URBAN LEAGUE**

**788 Mt Vernon Ave**

**Columbus, OH 43203**

**Phone: (614) 257-6300**

**cul.org**

The Fair Housing Program provides both government subsidized and private market lists of affordable housing for individuals. The office investigates and verifies discrimination complaints through established federal and state process. Provides counseling and mediation services regarding landlord/tenant relations. Distributes books, brochures, posters and other housing related informational material. Provides homebuyer education workshops and information.

Housing and Alternative Living (*continued*)

**COMMUNITY MEDIATION SERVICES OF  
CENTRAL OHIO**

**67 Jefferson Ave, 2nd Floor  
Columbus, OH 43215  
Phone: (614) 228-7191  
communitymediation.com**

Provides dispute resolution in areas such as: Neighborhood zoning, neighbor-to-neighbor conflicts, family disputes such as divorce, custody, support, etc. Works as an alternative to legal action to a positive resolution of all parties involved.

**THE ENGAGEMENT CENTER AT MARYHAVEN**

**1791 Alum Creek Dr  
Columbus, OH 43207  
Phone: (614) 449-1530  
Fax: (614) 449-9361  
maryhaven.com**

Admissions received via Netcare Reach Out and police. Any referral from a hospital must have a nurse-to-nurse report prior to acceptance. Must be intoxicated and homeless. Offers 24-hour emergency services, case management and referrals to treatment.

**Housing and Alternative Living (*continued*)**

**FAITH MISSION - NANCY'S PLACE**

**245 N Grant Ave**

**Columbus, OH 43215**

**Phone: (614) 224-6617, ext. 2170**

**[faithmissionofohio.org](http://faithmissionofohio.org)**

Provides three meals a day and case management for up to 42 women.

**FAITH MISSION ON EIGHTH**

**599 E Eighth Ave**

**Columbus, OH 43201**

**Phone: (614) 299-3192**

**[faithmissionofohio.org](http://faithmissionofohio.org)**

Serves up to 95 men each night. Provides case management and three meals daily.

**FAITH MISSION ON SIXTH**

**217 N Grant Ave**

**Columbus, OH 43215**

**Phone: (614) 224-6617, ext. 2170**

**[faithmissionofohio.org](http://faithmissionofohio.org)**

Provides shelter, meals and hygienic necessities for up to 110 men.

**Housing and Alternative Living (*continued*)**

**FRANKLIN COUNTY MUNICIPAL COURT,  
CLERK OF COURT**

**375 S High St**

**Columbus, OH 43215**

**Phone: (614) 645-8186**

**fmcclerk.com**

Offers mediation programs intervene in disputes including landlord-tenant issues such as unreturned security deposits and repairs needed. The Rent Escrow Program details the procedures tenants can follow when having issues that materially affect the tenant's health and safety and also violate local building, housing or safety codes.

**LUTHERAN SOCIAL SERVICES**

**599 E Eighth Ave**

**Columbus, OH 43201**

**Phone: (614) 299-3192**

**Fax: (614) 228-3059**

**lssnetworkofhope.org**

Offers a full continuum of housing services: skilled nursing, assisted and retirement living communities, affordable housing for senior adults, transitional housing for persons transitioning from homelessness to self-sufficiency and emergency shelters.

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**Housing and Alternative Living (*continued*)**

**THE OPEN SHELTER, INC.**

**61 E Mound St**

**Columbus, OH 43215**

**Phone: (614) 222-2885**

Provides outreach and advocacy services for homeless and recently homeless persons. Day Center services include financial management and payeeship program, shelter/housing access negotiation, landlord/tenant negotiation, clothing, lunches and referral services. Evening meals are served at 501 East Broad Street Monday, Tuesday and Thursday at 4:30 p.m. Open 10:00 a.m. - 2:00 p.m., Monday - Friday.

**YWCA FAMILY CENTER**

**900 Harvey Ct**

**Columbus, OH 43219**

**Phone: (614) 253-3910**

**[ywcacolumbus.org](http://ywcacolumbus.org)**

The YWCA Family Center offers 24-hour assistance to Franklin County families experiencing a housing crisis. Assistance may include homeless prevention, emergency shelter, meals, licensed child care, housing resources, employment resources, case management and referrals to other community resources.

The YWCA Family Center staff will discuss housing options with families that have children 17 years old and younger who are seeking shelter. Families with no other resources will be assisted in finding emergency shelter and may be admitted to the Family Center program.

**Housing and Alternative Living (*continued*)**

**YWCA OF COLUMBUS**

**65 S Fourth St**

**Columbus, OH 43215-4383**

**Phone: (614) 224-9121**

**Fax: (614) 224-2522**

**[ywcacolumbus.org](http://ywcacolumbus.org)**

WINGS Center for Self-Discovery: Permanent Supportive Housing for chronically homeless women ages 18 and older who have a history of mental illness.

Residence for Women: Residential rooms for single women. Income requirements apply.

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**INCOMETAX**

**AARP TAX-AIDE PROGRAM**

**[aarp.org/money/taxaide/](http://aarp.org/money/taxaide/)**

Offers free one-on-one counseling during tax season to help individuals prepare basic tax forms, including the 1040, 1040A, 1040EZ and standard schedules. To locate the tax counseling site nearest you, visit [aarp.org](http://aarp.org) or call (888) 227-7669.

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## **INFORMATION AND ASSISTANCE**

### **2-1-1 INFORMATION AND REFERRAL SEARCH**

**Phone: 2-1-1 or (614) 221-2255**

**TTY: 7-1-1**

**211us.org**

Provides free and confidential information and referral for help with food, housing, employment, health care, counseling and more.

### **BENEFIT CHECKUP**

**Ohio Department of Aging**

**246 N High St, 1st floor**

**Columbus, OH 43215**

**Phone: (800) 266-4346**

**benefitcheckup.org**

A free online service from the National Council on Aging and the Ohio Department of Aging that helps seniors identify state and federal assistance programs that can improve their quality of life. Seniors fill out a confidential questionnaire accessible from any computer connected to the Internet and the service returns up to date information on government programs that the user would most likely qualify for.

If you do not have access to a computer, call (800) 282-1206.

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Information and Assistance (*continued*)

**ELDERCARE LOCATOR**

**Phone: (800) 677-1116**

**[eldercare.acl.gov/Public/Index.aspx](http://eldercare.acl.gov/Public/Index.aspx)**

Clients may access an extensive network of state and local organizations that serve older people anywhere in the United States. Assists the user in identifying the most appropriate organization for information and assistance in an older person's community.

**FRANKLIN COUNTY SENIOR OPTIONS**

**Franklin County Office on Aging**

**280 E Broad St, 3rd Floor**

**Columbus, OH 43215**

**Phone: (614) 525-6200**

**Fax: (614) 525-5300**

**For TDD Call the Ohio Relay Service at (800) 750-0750**

**[officeonaging.org](http://officeonaging.org)**

Provides information and access to needed services for Franklin County older adults, friends and families to maintain independent living.

**LSS 211 CENTRAL OHIO**

**1105 Schrock Rd, Suite 100**

**Columbus, OH 43229**

**Phone: (614) 221-6766**

**Fax: (614) 224-6866**

**Foodline text (614) 702-7772**

**Foodline call (614) 341-2282**

**Information and Assistance (*continued*)**

**[Issnetworkofhope.org/211centralohio/](http://Issnetworkofhope.org/211centralohio/)**

A 24-hour information and referral service that provides individuals with the most current community service information seven days a week, free of charge.

**LONG TERM CARE CONSULTATION**

**Central Ohio Area Agency on Aging**

**174 E Long St**

**Columbus, OH 43215**

**Phone: (614) 645-7250**

**or (800) 589-7277**

**Fax: (614) 645-3884**

**[coaaa.org](http://coaaa.org)**

Part of a statewide program that offers free in-home assessment, advice, learning resources, referrals and written recommendations to people of any age about preparing for or addressing the challenges of older life, including retirement, lifestyle planning and long-term care choices.

**NATIONAL CLEARINGHOUSE FOR LONG  
TERM CARE**

**[longtermcare.gov](http://longtermcare.gov)**

Provides information on understanding, planning and paying for long term care.

Information and Assistance (*continued*)

**OHIO ASSOCIATION OF AREA  
AGENCIES ON AGING**

**1263 E Broad St  
Columbus, OH 43205  
Phone (614) 481-3511  
ohioaging.org**

Ohio Association of Area Agencies on Aging (O4A), is a statewide network of agencies that provide services for the elderly and advocate on behalf of older Ohioans. It addresses issues, which have an impact on the aging network, provides services to member agencies and serves as a collective voice to Ohio's Area Agencies on Aging.

**SENIOR ROUNDTABLE OF COLUMBUS AND  
FRANKLIN COUNTY**

**Phone: (614) 654-0767  
facebook.com/SeniorRTColumbus**

Advocates for seniors and their families by identifying needs and services that provide improved and safe living conditions, and to promote collaboration among public and private agencies and groups to implement solutions to satisfy these needs and services.

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## **LEGAL SERVICES AND ADVOCACY**

### **CAPITAL UNIVERSITY FAMILY ADVOCACY CLINIC**

**303 E Broad St  
Columbus, OH 43215  
Phone: (614) 236-6500**

Assists individuals who cannot afford to hire private counsel with issues related to interpersonal violence, including representation in civil protection orders.

### **CAPITAL UNIVERSITY LEGAL CLINIC**

**303 E Broad St  
Columbus, OH 43215  
Phone: (614) 236-6245  
Fax: (614) 236-6970**

Accepts cases in late August and early January for low income individuals for assistance with will preparation, living wills, powers of attorney, eviction divorce/dissolution cases, and general civil matters.

### **OHIO DEVELOPMENTAL DISABILITIES COUNCIL**

**899 E Broad St, Suite 203  
Columbus, OH 43205  
Phone: (614) 466-5205 or (800) 766-7426  
Fax: (614) 466-0298**

Advocates for people with developmental disabilities and their families. Matches volunteers with the developmentally dis-

Legal Services and Advocacy (*continued*)

abled.

**ELDER RIGHTS DIVISION/LONG-TERM CARE  
OMBUDSMAN**

**Ohio Department of Aging**

**50 W Broad St, 9th Floor**

**Columbus, OH 43215**

**Phone: (800) 266-4346**

**Fax: (614) 466-5201**

**[ombudsman.ohio.gov](http://ombudsman.ohio.gov)**

Advocates for people receiving home care, assisted living and nursing home care. Paid and volunteer staff work to resolve complaints about services, help people select a provider and offer information about benefits and consumer rights.

- Advocate for person-centered approaches by providers to meet the needs and honor the preferences of residents;
- Link residents with services or agencies;
- Offer resources for selecting long-term care providers; and

Provide information and assistance with benefits and insurance.

Legal Services and Advocacy (*continued*)

**INTAKE DIVISION**

**Columbus City Attorney Zach Klein Office,**

**Prosecutor Division**

**375 S High St, 7th floor**

**Columbus, OH 43215**

**Phone: (614) 645-7483**

**Fax: (614) 645-8902**

**[city-attorney.columbus.gov/pru.aspx](http://city-attorney.columbus.gov/pru.aspx)**

The Intake Section of the City Attorney's Office assists the public with the processing of criminal misdemeanor complaints. Individuals who wish to file a complaint will complete a basic intake complaint form and then be formally interviewed. Then, the intake officer will discuss viable options. These include but are not limited to a complaint only, evaluation for charges, warning letter, mediation hearing, protection order referral, and community resources referral. There is no cost for this service.

The Intake Section is open Monday through Friday from 9:00am to 7:00pm. The Intake Section is closed on Saturday and Sunday.

**LAWYER REFERRAL SERVICE**

**Columbus Bar Association**

**175 S Third St, Suite 1100**

**Columbus, OH 43215**

**Phone: (614) 221-4112**

**Fax: (614) 221-4850**

Refers callers with legal problems to private attorneys. In addition, the Lawyer Referral Service advises clients of their basic legal options even if attorney referral is not appropriate.

Legal Services and Advocacy (*continued*)

**LAWYERS FOR JUSTICE**

**Columbus Bar Association**

**175 S Third St, Suite 1100**

**Columbus, OH 43215**

**Phone: (614) 221-4112**

**Fax: (614) 221-4850**

**[cbalaw.org/cba\\_prod/Main/Resources/Legal-Professionals/Pro-Bono-Opportunities/LFJ.aspx](http://cbalaw.org/cba_prod/Main/Resources/Legal-Professionals/Pro-Bono-Opportunities/LFJ.aspx)**

Provides selected civil legal services for indigent residents of Central Ohio and provides a vehicle for Central Ohio attorneys who wish to provide services to this population. Clients are not charged attorney's fees, but are responsible for any court costs such as filing fees, costs of depositions, etc.

**LEGAL AID SOCIETY OF COLUMBUS**

**1108 City Park Ave, Suite 100**

**Columbus, OH 43206**

**Phone: (614) 224-8374**

**Appointments: (614) 241-2001 or (800) 246-4420**

**Fax: (614) 224-4514**

**[columbuslegalaid.org](http://columbuslegalaid.org)**

Provides legal services in a limited number of civil cases based on available resources. Areas include housing, domestic violence, divorce, unemployment, health, welfare, consumer law and bankruptcy. Due to case load limitations, not all cases are accepted.

Legal Services and Advocacy (*continued*)

**LONG-TERM CARE OMBUDSMAN PROGRAM**

**Easter Seals**

**3830 Trueman Ct**

**Hilliard, OH 43026**

**Phone: (614) 345-9198**

**Fax: (614) 443-1848**

**[easterseals.com/centralohio](http://easterseals.com/centralohio)**

Program serves Delaware, Fairfield, Fayette, Franklin, Licking, Madison, Pickaway and Union Counties. Services include assisting residents of nursing homes and licensed adult care facilities with problems, questions or complaints about their care or rights violations and consultations regarding adult care placements. Also serves recipients of community-based services.

**MEDIATION PROGRAM**

**Columbus City Attorney Zach Klein's Office,**

**Prosecutor Division**

**375 S High St, 7th Floor**

**Columbus, OH 43215**

**Phone: (614) 645-5807**

**[city-attorney.columbus.gov/prosecution-mediation.aspx](http://city-attorney.columbus.gov/prosecution-mediation.aspx)**

Complaints filed with the Intake Section may be appropriate for mediation. This process is voluntary and confidential and affords the complainant an opportunity to resolve a dispute using a neutral third party mediator. Types of complaints appropriate for mediation includedisputes involving property, animals, noise, and harassment with family, a neighbor, coworker, friend, or roommate. There is no cost for this service.

Legal Services and Advocacy (*continued*)

**DISABILITY RIGHTS OHIO**

**200 Civic Center Dr, Suite 300**

**Columbus, OH 43215**

**Phone: (614) 466-7264 or (800) 282-9181**

**TTY: (614) 728-2553**

**Fax: (614) 644-1888**

**[disabilityrightsohio.org/contact](http://disabilityrightsohio.org/contact)**

The mission of OLRS is to protect and advocate, in partnership with people with disabilities, for their human, civil and legal rights. OLRS provides client directed, legal based rights protection and advocacy services to people with disabilities.

**PRO SENIORS, INC.**

**7162 Reading Rd, Suite 1150**

**Cincinnati, OH 45237**

**Phone: (800) 488-6070**

**[proseniors.org](http://proseniors.org)**

Provides legal information and advice to Ohio residents 60 and older. If caller has a concern that cannot be resolved over the phone, the hotline will try to match the caller with a private attorney that has agreed to accept cases at a reduced fee for clients with limited income. Also provides advice and problem investigation/resolution for long-term care concerns and assistance with selecting a long-term care facility

Legal Services and Advocacy (*continued*)

**VINEYARD COMMUNITY CHURCH**

**Legal Clinic**

**6000 Cooper Rd**

**Westerville, OH 43081**

**Phone: (614) 259-5500**

**[vineyardcommunitycenter.org/default.aspx?](http://vineyardcommunitycenter.org/default.aspx?)**

Allows those with a qualified need the opportunity to meet with an attorney. Because of the limited number of volunteer attorneys and paralegals, it may take 2-3 hours to be seen by a volunteer. Volunteers are able to give advice on resolving the problem or an attorney may take the case and work until resolved, or a referral may be made to another agency. All services are provided free. Open First Mondays of Each Month (June, July & August for Summer 2018) Doors Open at 5:30 pm (Volunteer Lawyers available at 6:30 pm). Immigration counseling services available by appointment only.

## **LIBRARY SERVICES**

Many of the cities in Franklin County, outside of Columbus, also have public libraries. Contact the library in your area for more information about special services and programs.

### **COLUMBUS METROPOLITAN LIBRARY**

#### **Main Library**

**96 S Grant Ave**

**Columbus, OH 43215**

**Phone: (614) 645-2ASK (2275)**

**[columbuslibrary.org](http://columbuslibrary.org)**

Services include homebound book delivery, Talking Books, large print and audio books. Web site provides links for volunteer opportunities, retirement, travel and computer instruction.

### **TALKING BOOK PROGRAM**

#### **The State Library of Ohio**

**274 E First Ave**

**Columbus, OH 43201-3673**

**Phone: (614) 644-7061**

Provides recorded books and magazines to people who are visually or physically challenged and are determined to be eligible after receipt of a completed application. This service and the equipment used to play the recordings are available free of charge.

## **LGBTQ SERVICES**

The Franklin County Office on Aging offers services to all seniors in Franklin County regardless of gender, sexual orientation, ethnicity or religion.

For more LGBTQ resources for seniors please refer to the Franklin County Office on Aging LGBTQ Resource Guide. This handbook is available online at **officeonaging.org** or by calling our office at **(614) 525-6200**.

### **STONEWALL COLUMBUS**

**1160 N High St**

**Columbus, Ohio 43201-2411**

**Phone: (614) 299-7764**

**[stonewallcolumbus.org/](http://stonewallcolumbus.org/)**

Stonewall Columbus serves the Central Ohio GLBT community by providing a community center and offering programming and services that enhance the well-being and visibility of our diverse community through discovery, affirmation and celebration.

## **MEDICAID**

Medicaid pays for medical care and services for needy families and individuals who qualify under the law.

There are specific eligibility requirements with regard to income and assets which must be met before one can receive Medicaid benefits.

To determine eligibility for Medicaid, contact your local Franklin County Department of Job and Family Services Community Opportunity Center, listed on the following pages.

### **FRANKLIN COUNTY DEPARTMENT OF JOB AND FAMILY SERVICES OPPORTUNITY CENTERS:**

#### **EAST OPPORTUNITY CENTER**

**1055 Mount Vernon Ave**

**Columbus, OH 43203**

**Phone: (844) 640-6446**

**Fax: (614) 212-1998**

Zip Codes: 43068, 43109, 43147, 43203, 43205, 43206, 43209, 43213, 43227, 43217, 43125, 43110, 43232

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Medicaid (*continued*)

**NORTHLAND OPPORTUNITY CENTER**

**1721 Northland Park Ave**

**Columbus, OH 43229**

**Phone: (844) 640-6446**

**Fax: (614) 233-2524**

Zip Codes: 43002, 43004, 43054, 43081, 43082, 43085, 43201, 43202, 43210, 43211, 43212, 43214, 43215, 43216, 43219, 43220, 43221, 43224, 43226, 43229, 43230, 43231, 43234, 43235, 43236, 43240, 43272

**WEST OPPORTUNITY CENTER**

**314 N Wilson Rd**

**Columbus, OH 43204**

**Phone: (844) 640-6446**

**Fax: (614) 233-2878**

Zip Codes: 43119, 43126, 43204, 43222, 43223, 43228, 43065, 43017, 43026, 43016, 43123, 43137, 43140, 43146, 43207

## **MEDICARE**

All persons 65 or over who qualify for Social Security benefits are eligible for Medicare Parts A and B. Part A is hospital insurance which you receive as part of your Social Security. Part B is medical insurance that carries a monthly charge and is deducted from your Social Security check if you wish to have it. Part B pays 80% of the allowed costs of most physicians' services, laboratory and radiology, outpatient hospital benefits and other health benefits.

Individuals receiving Social Security disability benefits and chronic renal disease benefits are entitled to Medicare beginning the 25th month of disability. You may qualify for Part B if you are not eligible for Social Security benefits.

Medicare now offers prescription drug coverage to people eligible for Medicare Part A and/or Part B. To enroll in Medicare, telephone your local Social Security Office at least three months before you reach age 65 (*see Social Security*).

If you have questions about your Medicare claim, contact (800) MEDICARE. For general Medicare questions, contact the Central Ohio Area Agency on Aging at (614) 645-7250 or the Ohio Senior Health Insurance Information Program at (800) 686-1578. To apply for the low-income subsidy available for the new Prescription Drug Plans, contact your local Social Security Office.

For more information visit **MyMedicare.gov**.

**For speakers regarding Medicare information, contact the COAAA at (614) 645-7250 or OSHIIP at (800) 686-1578.**

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## **MEDICARE/MEDIGAPINSURANCE ASSISTANCE**

### **BENEFITSCHECKUP**

**Ohio Department of Aging  
246 N High St, 1st floor  
Columbus, OH 43215  
Phone: (800) 266-4346  
[benefitscheckup.org](http://benefitscheckup.org)**

A free online service from the National Council on Aging and the Ohio Department of Aging that helps seniors identify state and federal assistance programs that can improve their quality of life. Seniors fill out a confidential questionnaire accessible from any computer connected to the Internet and the service returns up to date information on government programs that the user would most likely qualify for.

If you do not have access to a computer, call (800) 282-1206.

### **MEDICARE OUTREACH**

**Central Ohio Area Agency on Aging  
3776 S High St  
Columbus, OH 43207  
Phone: (614) 645-7250  
Fax: (614) 645-3884  
[coaaa.org](http://coaaa.org)**

Supported by the  
Senior Services Levy



Provides free community and professional education presentations. Program also provides individual consultation and advocacy to assist older adults and their caregivers with concerns regarding Medicare. Specialists assist in resolving

*(continued next page)*

**Meicare/Medigap Insurance Assistance (*continued*)**

complex issues. Links eligible Medicare beneficiaries with programs that help with the cost of premiums. Provides cost comparisons on Medicare Part D prescription drug plans.

**OHIO KEPRO**

**Rock Run Center, Suite 100**

**5700 Lombardo Center Dr**

**Seven Hills, OH 44131**

**Phone: (216) 447-9604**

**[keproqio.com](http://keproqio.com)**

Ohio KePRO is a Quality Improvement Organization contracted by the Centers for Medicare & Medicaid Services. Monitors the quality, necessity and appropriateness of health care received under Medicare. Call the toll free number if you have concerns about the care you receive or are facing early discharge.

**Meicare/Medigap Insurance Assistance (*continued*)**

**OHIO SENIOR HEALTH INSURANCE  
INFORMATION PROGRAM (OSHIIP)**

**The Ohio Department of Insurance**

**50 W Town St, Suite 300**

**Columbus, OH 43215-1527**

**Phone: (800) 686-1578**

**[olrs.ohio.gov](http://olrs.ohio.gov)**

Hotline counselors help callers understand and sort out problems with Medicare, Medicaid, Medicare Supplemental insurance policies, long-term care insurance, retirement health plans, the new Part D Prescription Drug Plans and other health insurance. Many communities have OSHIIP volunteers ready to assist seniors. Speakers and easy-to-read publications are also available. All services and printed materials are provided free of charge.

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## **NURSINGHOMES**

### **ELDER RIGHTS DIVISION/LONG-TERM CARE OMBUDSMAN**

**Ohio Department of Aging**

**246 N High St, 1st floor**

**Columbus, OH 43215**

**Phone: (800) 282-1206**

**Fax: (614) 466-5201**

**[aging.ohio.gov](http://aging.ohio.gov)**

Serves by resolving disputes, upholding consumers' rights and responding to complaints throughout Ohio. Ombudsmen offer three main services:

- **Complaint investigation and resolution:** handles complaints about nursing homes, adult care facilities and home and community-based services.
- **Education and information:** informs consumers of their rights and benefits and educates the public about choices available in long-term care services.
- **Advocating consumer rights:** identifies issues affecting the rights of long-term care clients. This may involve working toward ensuring consistent standards of care or defining consumer rights

**Nursing Homes (*continued*)**

**FRANKLIN COUNTY DEPARTMENT OF JOB AND FAMILY SERVICES**

**Nursing Home Unit**

**West Community Opportunity Center**

**314 N Wilson Rd**

**Columbus, OH 43204-6221**

**Phone: 1-(844)-640-6446**

Provides eligibility information and applications for financial aid (Medicaid) to assist in the payment of nursing home costs.

**LONG-TERM CARE OMBUDSMAN PROGRAM**

**Catholic Social Services**

**197 E Gay St, 2nd floor**

**Columbus, OH 43215**

**Phone: (614) 221-5891**

**Fax: (614) 274-0096**

**[colscss.org](http://colscss.org)**

Program serves Delaware, Fairfield, Fayette, Franklin, Licking, Madison, Pickaway and Union Counties. Services include assisting residents of nursing homes and licensed adult care facilities with problems, questions or complaints about their care or rights violations, and consultations regarding adult care placements. Also serves recipients of community-based services.

**Nursing Homes (*continued*)**

**NURSING HOME COMPARE**

**Medicare & Medicaid Services**

**7500 Security Blvd**

**Baltimore, MD 21244-1850**

**[medicare.gov/NHcompare](http://medicare.gov/NHcompare)**

An online list of nursing homes. Nursing Home Compare includes information only on nursing homes that are Medicare or Medicaid certified.

**PASSPORT PROGRAM**

**Central Ohio Area Agency on Aging**

**3776 S High St**

**Columbus, OH 43207**

**Phone: (614) 645-7250**

**Fax: (614) 645-3884**

**[coaaa.org](http://coaaa.org)**

For a person considering nursing home placement, a referral to PASSPORT (Pre-Admission Screening System Providing Options and Resources Today) is appropriate. Offers alternatives to nursing home placement, including professional case management and in-home services, to eligible people age 60 and over. A referral can be made by calling the intake office at (614) 645-7250.

## **PENSIONS**

There are some people who have worked for the government who would be covered by programs other than Social Security. These might include:

### **PUBLIC EMPLOYEES RETIREMENT SYSTEM**

**277 E Town St  
Columbus, OH 43215-4642  
Phone: (800) 222-7377  
opers.org**

Provides age and service retirement, disability benefits and survivor benefit programs for the public employees of Ohio who are not covered by another state or local retirement system.

### **U.S. RAILROAD RETIREMENT BOARD**

**844 N Rush St  
Chicago, IL 60611-2092  
Phone: (877) 772-5772  
rrb.gov**

### **VETERANS AFFAIRS BENEFITS OFFICE**

**U.S. Department of Veterans Affairs  
Cleveland Regional Offices  
1240 E Ninth St  
Cleveland, OH 44199  
Phone: (800) 827-1000  
benefits.va.gov**

Advises veterans, their families or survivors of all of the VA benefits available to them and assists them in applying for such benefits.

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## **PETSERVICES**

### **CAT WELFARE ASSOCIATION, INC.**

**741 Wetmore Rd**

**Columbus, OH 43214**

**Phone: (614) 268-6096**

**Fax: (614) 268-8392**

**[www.catwelfareassoc.org](http://www.catwelfareassoc.org)**

Offers adoption of stray cats or homeless cats. Provides shots, spaying or neutering, microchipping and leukemia testing at a minimal cost.

### **COLUMBUS HUMANE SOCIETY**

**3015 Scioto-Darby Executive Ct**

**Hilliard, OH 43026**

**Phone: (614) 777-7387**

**<https://www.columbushumane.org/>**

Animals can be surrendered to CAHS by appointment or walk-in. Photo ID and proof of ownership of animal must be provided.

Pet owners can apply for one voucher per household for a free spay/neuter surgery and rabies vaccination at participating veterinary clinic.

**Pet Services (*continued*)**

**COZY CAT COTTAGE**

**10344 Sawmill Rd**

**Powell, OH 43065**

**Phone: (614) 336-8510**

**[cozycatcottage.com](http://cozycatcottage.com)**

Provides refuge, aid and care for abandoned, injured, abused or lost cats and kittens. Unwanted animals are not euthanized. The mobile clinic provides vaccination shots, spay and neutering and grooming services. Must register in advance.

**FRANKLIN COUNTY DOG SHELTER**

**4340 Tamarack Blvd**

**Columbus, OH 43229**

**Phone: (614) 525-3647**

Supported by the  
Senior Services Levy

Donated pet food may be available for seniors. Call or walk-in for more information.

## **PLANNING AND COORDINATING AGENCIES**

### **CENTRAL OHIO AREA AGENCY ON AGING**

**3776 S High St**

**Columbus, OH 43207**

**Phone: (614) 645-7250**

**Fax: (614) 645-3884**

**coaaa.org**

Plans, operates and develops services in central Ohio that help older adults maintain their independence. Administers PASSPORT, Older Americans Act programs, the Franklin County Volunteer Guardian program, Healthy Well and Wise and other community training as well as numerous contract, grant, and demonstration programs. Provides information, advice, advocacy and long term care consultations.

### **FRANKLIN COUNTY OFFICE ON AGING**

**280 E Broad St, Room 300**

**Columbus, OH 43215-4527**

**Phone: (614) 525-5230**

**Fax: (614) 525-5300**

**TTY: (614) 525-7550**

**officeonaging.org**

Supported by the  
Senior Services Levy



Provides programs and services that assist older adults in maintaining independent living. Administers Franklin County Senior Options, which provides a system of care for seniors to help maintain independent living. Franklin County Senior Options is funded by the five-year Senior Services Levy. Also coordinates Adult Protective Services, the Minor Home Repair Program and the Property Tax Assistance Program.

**Planning and Coordinating Agencies (*continued*)**

**OHIO DEPARTMENT OF AGING**

**246 N High St**

**Columbus, OH 43215**

**Phone: (614) 466-5500**

**Fax: (614) 466-5741**

**aging.ohio.gov**

Distributes federal and state funds for health and human services to older adults through Ohio's 12 area agencies on aging. Also coordinates several statewide special events and programs for senior citizens.

**UPPER ARLINGTON COMMISSION ON AGING**

**1945 Ridgeview Rd**

**Upper Arlington, OH 43221**

**Phone: (614) 583-5326**

Advocates for the needs of older Upper Arlington adults 60 and older. Addresses particularly the issues of older adult housing, transportation, caregiving, health and education. Also administers Kind Call, Upper Arlington's free safety telephone calling system which safeguards independent living for residents.

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## **PRESCRIPTION DRUG INFORMATION AND ASSISTANCE**

### **ACCESS TO BENEFITS COALITION** **[accesstobenefits.org](http://accesstobenefits.org)**

Educates Medicare beneficiaries with lower incomes, helps them make informed choices about prescription savings programs and facilitates enrollment in prescription savings programs.

### **BENEFITS CHECKUP** **Ohio Department of Aging** **50 W Broad St, 9th Floor** **Columbus, OH 43215** **Phone: (800) 282-1206** **[benefitscheckup.org](http://benefitscheckup.org)**

A free online service from the National Council on Aging and the Ohio Department of Aging. Helps find programs that can help pay for prescription drugs, health care and more.

### **CENTRAL OHIO POISON CENTER** **255 E Main St** **Columbus, OH 43215** **Phone: (800) 222-1222**

A 24-hour emergency telephone service for management of poisonings, staffed by pharmacists and nurses.

**Prescriptions Drug Information and Assistance (*continued*)**

**JOIN**

**578 E Main St  
Columbus, OH 43215  
Phone: (614) 241-2531**

**Supported by the  
Senior Services Levy**



Offers emergency assistance with utility bills, prescriptions and clothing.

**NEEDY MEDS**

**[needy meds.org](http://needy meds.org)**

Provides information about patient assistance programs that provide prescription medications to eligible participants.

**OHIO STATE BOARD OF PHARMACY**

**77 S High St, Room 1702  
Columbus, OH 43215  
Phone: (614) 466-4143**

Register consumer complaints concerning pharmacists and pharmacies with this office.

Prescriptions Drug Information and Assistance (*continued*)

**PATIENT ADVOCATE FOUNDATION CO-PAY  
RELIEF (CPR)**

**421 Butler Farm Rd**

**Hampton, VA 23666**

**Phone: (866) 512-3861**

**copays.org**

Provides direct financial assistance to qualified patients, assisting them with prescription drug co-payments their insurance requires. The program offers personal service to all patients through the use of CPR call counselors. The call counselor works directly with the patient as well as with the provider of care to obtain necessary medical, insurance and income information to advance the application in an expeditious manner.

**PARTNERSHIP FOR PRESCRIPTION ASSISTANCE**

**Phone: (888) 477-2669**

**pparx.org**

Assists in helping qualifying patients who lack prescription coverage get the medicines they need.

**Prescriptions Drug Information and Assistance (*continued*)**

**PRESCRIPTION ACCESS**

**Charitable Pharmacy of Central Ohio, Inc.**

**200 E Livingston Ave**

**Columbus, Ohio 43215**

**Phone: (614) 227-0301**

**Fax: (614) 227-0387**

**[charitablepharmacy.org](http://charitablepharmacy.org)**

Improves clients' access to medication, provides bridge medications, assists clients to enroll in prescription assistance plans and refers persons to community resources.

## **PROPERTY TAX REDUCTIONS**

### **HOMESTEAD EXEMPTION DEPARTMENT**

**Franklin County Auditor's Office**

**373 S High St, 19th Floor**

**Columbus, OH 43215**

**Phone: (614) 525-4663**

**Fax: (614) 525-3375**

**[franklincountyauditor.com/real-estate/homestead](http://franklincountyauditor.com/real-estate/homestead)**

This program provides eligible homeowners a reduction on their real property or manufactured home taxes. The reduction is equal to the taxes that would otherwise be charged on up to \$25,000 of the market value of an eligible taxpayer's home. The application period is open between the first Monday in January and the first Monday in June annually. In order to qualify, applicants must:

- Be at least 65 years of age during the year for which they file OR permanently and totally disabled as of January 1st of the year for which they file OR the surviving spouse (age 59-64) of a current homestead recipient: AND
- Own and occupy their home as their principal place of residence as of January 1st of the year for which they file.

Property Tax Reductions (*continued*)

**SENIOR CITIZEN PROPERTY TAX ASSISTANCE PROGRAM**

**Franklin County Office on Aging**

**280 E Broad St, Room 300**

**Columbus, OH 43215**

**Phone: (614) 525-5230**

**Fax: (614) 525-5300**

**TTY: (614) 525-7550**

**officeonaging.org**

Supported by the  
Senior Services Levy



Offers one-time assistance to help low income individuals 60 and older who are unable to pay their current property taxes (delinquent taxes are not considered).

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**PROTECTIVESERVICES**

**ADULT PROTECTIVE SERVICES**

**Franklin County Office on Aging**

**280 E Broad St, Room 300**

**Columbus, OH 43215**

**Phone: (614) 525-4348**

**Fax: (614) 525-5300**

**TTY: (800) 750-0750**

**officeonaging.org**

Provides services to older persons unable to protect their own interests, who are harmed or threatened with harm by another or who, due to their own physical or mental incapacity, are at risk of injury, neglect, maltreatment or deprivation of adequate food, shelter, clothing or other entitlements due them.

Protective Services (*continued*)

**LSS FAITH MISSION**

**245 N Grant Ave**

**Columbus, OH 43215**

**Phone: (614) 224-4663**

**Administrative Number: (614) 224-7200**

**Fax: (614) 337-1186**

**[lssnetworkofhope.org/faithmission/](http://lssnetworkofhope.org/faithmission/)**

Twenty-four hour crisis line offering information and referral to victims of domestic violence. Provides temporary shelter for battered women and their children, individual and group counseling and education/training for community groups and social service agencies. Outreach to special populations, including older adults. Provides community and legal advocacy.

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**RESPITECARE**

Relief for caregivers may be provided in or out of the home.

Most assisted living facilities and nursing homes offer short-term respite care. Cost per day varies greatly among facilities. Contact the individual facility for more information.

Respite care may be provided on a sliding fee basis to persons in need who are age 60 and older. Call Franklin County Senior Options at (614) 525-6200.

Respite Care (*continued*)

## **WESTMINSTER-THURBER COMMUNITY**

**717 Neil Ave**

**Columbus, OH 43215**

**Phone: (614) 228-8888**

**Fax: (614) 228-8898**

Up to five days of respite care may be available at no cost under a grant from the COAAA. Pre-admission assessment must be completed.

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## **SENIORCITIZENORGANIZATIONS**

### **AARP, OHIO OFFICE**

**41 S High St, Suite 3550**

**Columbus, OH 43215**

**Toll-free: (866) 389-5653**

**Fax: (614) 469-1726**

**ohaarp@aarp.org**

### **FRANKLIN COUNTY CHAPTER OF AARP**

**Neighborhood Facilities Building**

**1393 E Broad St**

**Meets on first Monday at 1:30 p.m. (March - December)**

**For more information on chapters, contact the AARP**

**Ohio Office at (866) 389-5653.**

### **COLUMBUS TEAMSTER RETIREE CLUB**

**555 E Rich St, Room 209**

**Columbus, OH 43215**

**Phone: (614) 461-0827**

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Senior Citizen Organizations (*continued*)

**INTERNATIONAL ASSOCIATION OF MACHINISTS  
AND AEROSPACE WORKERS**

**District Lodge 54 Headquarters  
2625 Winchester Pike  
Columbus, OH 43232  
Phone: (614) 239-0401**

**NATIONAL ASSOCIATION OF RETIRED  
AND CURRENT FEDERAL EMPLOYEES,  
COLUMBUS CHAPTER 235**

**William N. Cannon, President  
5240 E Main St  
Columbus, OH 43015  
Phone: (740) 363-4419  
narfe.org**

**POLICE AND FIRE RETIREES OF OHIO, INC.**

**7516 Slate Ridge Blvd  
Reynoldsburg, OH 43068  
Phone: (614) 866-1352  
Fax: (614) 866-5508  
pfro.com**

**PUBLIC EMPLOYEE RETIREES, INC.**

**659 Park Meadow Rd F  
Westerville, OH 43081  
Phone: (614) 891-6868  
Fax: (614) 891-8887  
operi.org**

## **SENIOR CITIZEN RECREATION CENTERS**

Senior Centers provide a warm, supportive environment where seniors can relax, socialize and learn. Many of the centers offer recreational activities, as well as tax assistance, lunch programs and nursing services. For further information, call the center located in your area.

### **COLUMBUS RECREATION AND PARKS DEPARTMENT**

**1111 E Broad St  
Columbus, OH 43205  
Phone: (614) 645-3300  
Fax: (614) 645-8839  
columbusrecreation.com**

Supported by the  
Senior Services Levy



Offers recreational programs including arts, athletics, life skills, outdoor education, swimming, special events and other leisure recreation activities through 19 community recreation centers, seven senior centers, 4 swimming pools, youth and adult sports leagues, 240 parks, 40 miles of paved trails, summer camps, three specialized arts facilities and a senior art consignment site.

Also offers senior programs geared for 55 and older. Call for more information. (insert)

### **WHETSTONE COMMUNITY CENTER**

**3923 N High St  
Columbus, OH 43214  
Phone: (614) 645-3217**

Senior Citizen Recreation Centers (*continued*)

**GILLIE SENIOR RECREATION CENTER**

**2100 Morse Rd**

**Columbus, OH 43229**

**Phone: (614) 645-3106**

**MARION FRANKLIN COMMUNITY  
CENTER/SENIOR PROGRAMS**

**2801 Lockbourne Rd**

**Columbus, OH 43207**

**Phone: (614) 645-3612**

**MCDOWELL SENIOR CENTER**

**667 Sullivant Ave**

**Columbus, OH 43215**

**Phone: (614) 645-3176**

The following Columbus Recreation and Parks community recreation centers may have special programs for older adults. Call the center of interest for additional information.

**BARNETT RECREATION CENTER**

**1184 Barnett Rd**

**Columbus, OH 43227**

**Phone: (614) 645-3065**

**DODGE RECREATION CENTER**

**667 Sullivant Ave**

**Columbus, OH 43215**

**Phone: (614) 645-3176**

Senior Citizen Recreation Centers (*continued*)

**FAR EAST RECREATION CENTER**

**1826 Lattimer Dr**

**Columbus, OH 43227**

**Phone: (614) 645-3159**

**LAZELLE WOODS RECREATION CENTER**

**8140 Sancus Blvd**

**Columbus, OH 43081**

**Phone: (614) 645-5330**

**WESTGATE RECREATION CENTER**

**455 S Westgate Ave**

**Columbus, OH 43204**

**Phone: (614) 645-3264**

**WHETSTONE RECREATION CENTER**

**3923 N High St**

**Columbus, OH 43214**

**Phone: (614) 645-3217**

**WOODWARD PARK RECREATION CENTER**

**5147 Karl Rd**

**Columbus, OH 43229**

**Phone: (614) 645-3158**

**Senior Citizen Recreation Centers (*continued*)**

Senior Citizen recreation programs sponsored by other municipalities in Franklin County:

**BEXLEY PARKS AND RECREATION DEPARTMENT**  
**165 N Parkview Ave**  
**Bexley, OH 43209**  
**Phone: (614) 559-4300**

**BLENDON TOWNSHIP SENIOR CENTER**  
**6330 S Hempstead Rd**  
**Westerville, OH 43081**  
**Phone: (614) 882-1260**

Supported by the  
Senior Services Levy



**CANAL WINCHESTER COMMUNITY SENIOR CENTER**  
**22 S Trine St**  
**Canal Winchester, OH 43110**  
**Phone: (614) 837-8276**

**DUBLIN COMMUNITY RECREATION CENTER**  
**5600 Post Rd**  
**Dublin, OH 43017**  
**Phone: (614) 410-4550**

**GAHANNA SENIOR CENTER**  
**480 Rocky Fork Blvd**  
**Gahanna, Ohio 43230**  
**Phone: (614) 342-4265**

Senior Citizen Recreation Centers *(continued)*

**GROVE CITY PARKS AND RECREATION  
DEPARTMENT/E.L. EVANS SENIOR CENTER**

**4330 Dudley Ave  
Grove City, OH 43123  
Phone: (614) 277-1060**

**GROVEPORT MADISON SENIOR CENTER**

**7370 Groveport Rd  
Groveport, OH 43125  
Phone: (614) 836-4599**

**HILLIARD SENIOR CENTER**

**3810 Veterans Memorial Dr  
Hilliard, OH 43026  
Phone: (614) 876-0747**

**LEO YASSENOFF JEWISH CENTER**

**1125 College Ave  
Columbus, OH 43209  
Phone: (614) 231-2731**

**OBETZ COMMUNITY SENIOR CENTER**

**1650 Obetz Ave  
Obetz, OH 43207  
Phone: (614) 491-4546**

**PRAIRIE TOWNSHIP SENIOR CENTER**

**5955 W Broad St  
Columbus, OH 43228  
Phone: (614) 907-7990**

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Senior Citizen Recreation Centers (*continued*)

**REYNOLDSBURG SENIOR CENTER**

**1520 Davidson Dr  
Reynoldsburg, OH 43068  
Phone: (614) 866-5890**

**VAUGHNE.HAIRSTONSOUTHWESTCOMMUNITY  
CENTER YMCA**

**3500 First Ave  
Urbancrest, OH 43123  
Phone: (614) 539-1770**

**UPPER ARLINGTON SENIOR CENTER**

**1945 Ridgeview Rd  
Upper Arlington, OH 43221  
Phone: (614) 583-5320**

**WESTERVILLE SENIOR CENTER**

**350 N Cleveland Ave  
Westerville, OH 43082  
Phone: (614) 901-6560**

**WHITEHALL SENIOR CENTER**

**4924 Etna Rd  
Whitehall, OH 43213  
Phone: (614) 328-2879**

**WORTHINGTON - GRISWOLD SENIOR CENTER**

**777 High St  
Worthington, OH 43085  
Phone: (614) 842-6320**

## **SOCIAL SECURITY AND S.S.I**

### **SOCIAL SECURITY ADMINISTRATION**

**Phone: (800) 772-1213**

**TTY: (800) 325-0778**

**ssa.gov**

### **OFFICE LOCATIONS:**

*Downtown:* 200 N High St, Suite 225  
Columbus, OH 43215

*East:* 220 S Hamilton Rd  
Columbus, OH 43213

*North:* 1051 Worthington Woods Blvd  
Worthington, OH 43085

*West:* 1060 Georgesville Rd  
Columbus, OH 43228

The Social Security Office provides assistance to people that wish to file for Social Security retirement, disability, survivors, Medicare or Supplemental Security Income (S.S.I.) benefits.

Monthly retirement benefits are payable as early as 62 to any person who has worked a prescribed number of years in Social Security-covered employment.

Monthly disability payments are available at any age to people who have met certain Social Security-covered employment requirements and who have a disabling condition. Widows and widowers may receive a monthly payment as early as age 60, and as early as age 50 if disabled.

*(continued next page)*

### **Social Security and S.S.I. (continued)**

Supplemental Security Income (S.S.I.) is administered by the Social Security Administration for people age 65 and older, and to blind and disabled individuals, including children, whose income and resources are below specified levels.

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## **SUICIDEPREVENTION**

Senior Hotline (information and crisis line): (614) 294-3309

24-hour Suicide Prevention Line: (614) 221-5445 or  
(800) 273-TALK

Agencies can refer suicidal clients to North Central Mental Health (614) 299-6600, ext. 2048 between 9 a.m. - 5 p.m.

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## **SUPPORTGROUPSANDSERVICES**

Many health-related organizations, community agencies, counseling centers and churches provide support groups where people in similar circumstances can come together to share their concerns. These groups may be led by professionals or volunteers. Please refer to *Health Related Services* in this handbook for support groups relating to health issues.

**Call Franklin County Senior Options at (614) 525-6200 for more information regarding groups or services.**

## **SUPPORTIVE SERVICES**

There are many programs in Franklin County that provide supportive services. Most involve staff making home visits to clients in order to assess their needs. Outreach workers are knowledgeable about the various public benefits and social services that may suit a client's needs. Contact the agencies individually for more detailed information about the services each provides.

### **CATHOLIC SOCIAL SERVICES**

**197 E Gay St, 2nd Floor  
Columbus, OH 43215  
Phone: (614) 221-5891  
Fax: (614) 274-0096  
colscss.org**

Supported by the  
Senior Services Levy



Serves the following zip codes: 43204, 43215, 43223, 43119, 43126, 43146, 43212, 43222, 43228, 43123, 43201, 43203, 43207, 43137, 43068, 43109, 43110, 43125, 43205, 43206, 43209, 43213, 43217, 43227, and 43232.

### **THE CLINTONVILLE-BEECHWOLD COMMUNITY RESOURCES CENTER (CRC)**

**Senior Supportive Services Department**

**3222 N High St  
Columbus OH 43202  
Phone: (614) 268-3539  
Fax: (614) 268-5028  
clintonvillecrc.org**

Supported by the  
Senior Services Levy



**Supportive Services (continued)**

The CRC's Senior Supportive Services Program provides individual case management and small group transportation for individuals 60 years old and older living in the 43202, 43214, 43210, and 43224 zip codes in Franklin County. Within this department, the Person Finance Management Services provides financial case management for individuals 60 years old and older in the following zip codes: 43002, 43004, 43016, 43017, 43026, 43054, 43064, 43065, 43081, 43085, 43202, and 43210 43211, 43212, 43214, 43219, 43220, 43221, 43224, 43229, 43230, 43231, 43234, and 43235. Please call for more information or to complete a referral.

**COMMUNITY REFUGEE AND IMMIGRATION SERVICES (CRIS)**

**1925 E Dublin Granville Rd  
Columbus, Ohio 43229  
Phone: (614) 235-5747  
crisohio.org**

Supported by the  
Senior Services Levy



Works to increase the level and the quality of services available to older refugees and immigrant. Clients are assisted in counseling, doctor's appointments, interpretations, enrolling in ESOL and citizenship classes, finding housing, furniture bank appointments, and case management. Case workers also assist refugee and immigrant seniors in home visits, needs assessment and connecting to senior specific services such as Franklin County Senior Options.

**Supportive Services** *(continued)*

**CONCORD COUNSELING SERVICES**

**700 Brookedge Blvd  
Westerville, OH 43081  
Phone: (614) 882-9338  
Fax: (614) 882-3401**

Supported by the  
Senior Services Levy



Serves Franklin County.

**JEWISH FAMILY SERVICES**

**1070 College Ave  
Columbus, OH 43209  
Phone: (614) 231-1890**

Supported by the  
Senior Services Levy



Provides overall geriatric assessment to assist with service planning. Social workers can come to the home for people with access problems. Serves Franklin County.

**JOIN**

**578 E Main St  
Columbus, OH 43215  
Phone: (614) 241-2530**

Offers emergency assistance with utility bills, prescriptions and clothing.

Supportive Services (*continued*)

**FIRST COMMUNITY CHURCH**

**1320 Cambridge Blvd  
Columbus, OH 43212  
Phone: (614) 488-0681  
fcchurch.com**

Supported by the  
Senior Services Levy



Depending on availability of funds, First Community Church, offers limited emergency financial assistance for rent, utilities, prescriptions, etc. For rental assistance, proof is needed to show the ability to pay the following month's rent and will check history of renter with landlord.

**FURNITURE BANK OF CENTRAL OHIO**

**118 S Yale Ave  
Columbus, OH 43222  
Phone: (614) 272-9544  
furniturebankcoh.org**

Provides furniture, appliances and home furnishings to families and individuals struggling financially to furnish their own homes. Provides 10-14 pieces of furniture for bedroom, living room and kitchen. By appointment only - your case manager must call and make an appointment for you. Delivery service available for a fee.

Accepts donations of clean, usable furniture, household goods, appliances in working order, linens, etc. Call for a free pickup (within Columbus and contiguous suburbs), Mon. - Fri. 8:00a.m. - 4:30p.m. Drop-off always appreciated (same days/time).

**Supportive Services (*continued*)**

**GAHANNA RESIDENTS IN NEED (GRIN)**

**Phone: (614) 214-4747**

**[grin4gahanna.org](http://grin4gahanna.org)**

Assists families in the Gahanna-Jefferson school district in becoming self-sufficient. Short term emergency assistance available for utility bills, rent, car repairs, medical needs, etc.

**GLADDEN COMMUNITY HOUSE**

**Community Services Program**

**183 Hawkes Ave**

**Columbus, Oh 43223**

**Phone: (614) 227-1600**

**[gladdenhouse.org](http://gladdenhouse.org)**

Provides emergency financial assistance for utilities and prescriptions one time per year. Depending on availability, household items may be offered as well.

**NORTH COMMUNITY COUNSELING CENTERS**

**Phone: (614) 261-3196**

**Locations:**

**4897 Karl Rd  
Columbus, OH 43229**

**1855 E Dublin Granville Rd, Suite 204  
Columbus, Ohio 43229**

**3556 Sullivant Ave  
Columbus, Ohio 43204**

**Supportive Services (continued)**

**5109 W Broad St, Suite 104  
Columbus, Ohio 43228**

**1299 McNaughten Rd  
Columbus, Ohio 43232**

**SYNTERO, INC.**

**Phone: (614) 273-2950**

**Locations:**

**299 Cramer Creek Ct  
Dublin, OH 43017**

**3645 Ridge Mill Dr  
Columbus, OH 43026**

**7100 Graphics Way, Suite 3100  
Lewis Center, OH 43035**

**3433 Agler Rd, Suite 2000  
Columbus, OH 43219**

**SENIOR INDEPENDENCE**

**6555 Busch Blvd, Suite 200**

**Columbus, OH 43229**

**Phone: (614) 433-0031**

Provides personal emergency response systems, transportation, home delivered meals, hospice and adult day care. Call for information on payers and fees.

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## **TELEPHONE REASSURANCE**

### **SENIOR CALL**

**E.L. Evans Senior Center**

**4330 Dudley Ave**

**Grove City, OH 43123**

**Phone: (614) 277-1060**

**Fax: (614) 277-1068**

Senior Call is a telephone reassurance program where volunteers place a call to an elderly person every weekday to chat and make sure they are well. This daily contact is one of the most effective means of reducing isolation, victimization and health concerns. Many seniors and volunteers develop a friendly relationship. This trained volunteer will give added peace of mind to the individual and his/her family.

### **UPPER ARLINGTON KIND CALL**

**1945 Ridgeview Rd, Building Two**

**Upper Arlington, OH 43221**

**Phone: (614) 583-5326**

Provides the security of a check-in phone call for older citizens, people who live alone or the physically disabled living in Upper Arlington. A computer calls the home daily at a prearranged time or on specific days of the week. If no one answers, a key holder is sent (relative or friend) to check on the Kind Call member. This is a free service.

Telephone Reassurance (*continued*)

## **WESTERVILLE SAFE CALL**

**Westerville Communications**

**29 S State St**

**Westerville, OH 43081**

**Phone: (614) 901-6790**

**Fax: (614) 901-6796**

Safe Call is a daily telephone check in service for homebound, handicapped or elderly residents. Safe Call is a free service for Westerville City and Blendon Township residents. Call for more information.

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## **TRANSPORTATION**

Transportation to and from medical appointments may be provided on a sliding-fee basis to persons in need who are age 60 and older. **Call Franklin County Senior Options at (614) 525-6200.**

The following pages list transportation options for seniors living in Franklin County. Check with your local community or senior center and ask if it offers medical transportation.

For additional transportation listings, look in the business listings in the phone book under *Transportation*.

Transportation (*continued*)

**AMERICAN RED CROSS OF GREATER COLUMBUS  
Community Transportation Program**

**995 E Broad St  
Columbus, OH 43205  
Phone: (614) 253-2740**

**Supported by the  
Senior Services Levy**

**Appointment Request Line: (614) 253-6705**

Provides transportation to people age 60 and over, Monday through Friday, 7:00 a.m. to 5:00 p.m., Saturday, 7:00 a.m. to 5:00 p.m. for dialysis only. Transports to and from medical and other appointments. Special arrangements for group trips are considered.

Arrangements must be made 7-10 working days in advance. This service can transport wheelchair clients. To make appointments, call the answering service at (614) 253-6705 between 8:30 a.m. and 5:00 p.m., Monday through Friday. Pre-registration is required.

**THE CLINTONVILLE-BEECHWOLD COMMUNITY  
RESOURCES CENTER (CRC)**

**3222 N High St  
Columbus, OH 43202  
Phone: (614) 268-3539  
Fax: (614) 268-5028  
clintonvillecrc.org**

**Supported by the  
Senior Services Levy**

The CRC's Medical Transportation Program provides transportation to and from medical appointments for individuals 60 years old and older living in the 43202, 43214, 43210, and

**Transportation (*continued*)**

43224 zip codes of Franklin County. Enrollment in the CRC's Senior Supportive Services Program is required. Please call for more information or to complete a referral.

**COTA**

**Mainstream**

**1330 Fields Ave**

**Columbus, OH 43201**

**Phone: (614) 228-1776 (information and applications)**

**Fax: (614) 272-3018**

**Reservations: (614) 272-3033**

**TTY: (614) 275-5878**

**cota.com**

Mainstream is a complimentary demand-response, shared-ride public transportation for individuals who qualify under the Americans with Disabilities Act (ADA). The service is designed to provide safe, clean and reliable transportation for those individuals who cannot access fixed-route service. Individuals who wish to use Mainstream must complete an eligibility process and be ADA certified. Call (614) 228-1776 for further information or to request an application.

Transportation (*continued*)

**FRANKLIN COUNTY DEPARTMENT OF JOB AND FAMILY SERVICES**

**1721 Northland Park Ave**

**Columbus, OH 43229**

**Phone: 1-(844)-640-6446**

**Fax: (614) 233-2398**

The Franklin County Department of Job and Family Services' Transportation Unit determines medical transportation eligibility. Customers interested in transportation services should contact the Transportation Unit at (614) 233-2000, Monday through Friday between 7:00 a.m. and 5:00 p.m. A short application is completed by phone and then customers are sent a medical transportation application to give to their medical providers for completion. Once the medical transportation application is returned and services are approved, customers can contact the Transportation Unit at least one business day prior to their appointment to schedule transport to a Medicaid provider.

**GROVE CITY PARKS AND RECREATION DEPARTMENT**

**E.L. Evans Senior Center**

**4330 Dudley Ave**

**Grove City, OH 43123**

**Phone: (614) 277-1060**

Evans Senior Center members are eligible for van/minibus transportation to the grocery store, bank or medical appointments or other Grove City destinations. Senior must reside in Grove City/Jackson Township. Wheelchair lift available. Call for more information.

Transportation (*continued*)

**GROVEPORT-MADISON TOWNSHIP SENIOR  
TRANSPORTATION PROGRAM**

**7370 Groveport Rd**

**Groveport, OH 43125**

**Phone: (614) 836-7433**

**Fax: (614) 836-2999**

Supported by the  
Senior Services Levy



Promotes an independent lifestyle for individuals age 60 and older as well as to those individuals with disabilities age 18 or over who reside in the City of Groveport. Fare free ambulatory and accessible transportation is available to destinations throughout Franklin County for medical purposes and the southeast corner of Franklin County for non-medical destinations. Requests for transportation are accepted with a two day advance notice for appointments beginning between 9:00 a.m. and 1 p.m. Transportation services are available Tuesday through Friday. Prior application and screening must be completed prior to service. Call for details.

**OHIO BUREAU OF MOTOR VEHICLES**

**Registration Division**

**P.O. Box 16520**

**Columbus, OH 43216-6520**

**Phone: (614) 752-7800**

Issues placards and license plates for disabled veterans. Placards and license plates for persons with a disability may be obtained at local Deputy Registrar agencies.

**Transportation (*continued*)**

**THE OHIO STATE UNIVERSITY MEDICAL CENTER**

**Driver Rehab Service  
2050 Kenny Rd  
Columbus, OH 43221  
Phone: (614) 685-5600**

Helps older adults maintain driving independence. Offers clients and their physicians a comprehensive medical evaluation to provide input regarding the client's overall driving abilities and offers suggestions to improve, not restrict, driving.

**SENIOR INDEPENDENCE**

**6555 Busch Blvd, Suite 200  
Columbus, OH 43229  
Phone: (614) 433-0031**

Lift and non-lift transportation. Contact for information on payers and fees.

**ST. STEPHEN'S COMMUNITY HOUSE**

**1500 E 17th Ave  
Columbus, OH 43219  
Phone: (614) 294-6347  
Fax: (614) 294-0258**

**Supported by the  
Senior Services Levy**

Assists in providing transportation to and from medical appointments, picking up prescriptions, food stamps and other non-traditional needs.

Transportation (*continued*)

**WESTERVILLE SENIOR CENTER**

**350 N Cleveland Ave**

**Westerville, OH 43082**

**Phone: (614) 901-6560**

**[westerville.org](http://westerville.org)**

Transportation is provided for members traveling within the Westerville School District for programs at the Center, medical appointments, shopping and banking. Notice for transportation must be by 1:00 p.m. the business day before transportation is needed. Call (614) 901-6567 for fees and schedules.

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## **VETERANSSERVICES**

### **CHALMERS P. WYLIE VA CARE CENTER**

**420 N James Rd**

**Columbus, OH 43219**

**Phone: (614) 257-5200**

**Fax: (614) 257-5856**

**columbus.va.gov**

Provides a full range of high quality ambulatory health-care services which includes, but is not limited to, cardiology, hematology/oncology, dental, laboratory medicine, nursing, ophthalmology, optometry, pharmacy, podiatry, psychiatry (including a Day Treatment Center and a Drug and Alcohol Treatment Program), psychology, radiology, rehabilitation medicine, social services and surgery. The Clinic also supports a Veterans Counseling Center.

### **UNITED STATES GOVERNMENT, DEPARTMENT OF VETERANS AFFAIRS**

#### **Outpatient Clinic**

**420 N James Rd**

**Columbus, OH 43219**

**Phone: (614) 257-5200**

**va.gov**

Provides outpatient medical, surgical and psychiatric services. Case management, in-home services and respite care may be available to veterans meeting certain requirements. Call for eligibility. Co-pay for doctor visits are determined by veteran's income and priority group. Home-based primary care is available to homebound veterans.

Veterans Services (*continued*)

**VETERANS FIRST FOUNDATION**

**Veteran's Free Clothing Store**

**1205 W Broad St**

**Columbus, OH 43223**

**Phone: (614) 307-8274**

Provides clothing and other necessities including toiletries, furniture and mobility devices.

**VETERANS SERVICE COMMISSION,  
FRANKLIN COUNTY**

**Franklin County Veterans Memorial**

**280 E Broad St**

**Columbus, OH 43215**

**Phone: (614) 525-2500**

**Fax: (614) 525-2505**

Assists veterans, widows, orphans and dependents in filing for veterans benefits. Financial help available in emergency situations to the above listed on a limited basis.

**VETERANS AFFAIRS BENEFITS OFFICE**

**U.S. Department of Veterans Affairs**

**Cleveland Regional Offices**

**1240 E 9th St**

**Cleveland, OH 44199**

**Phone: (800) 827-1000**

**[benefits.va.gov/cleveland/](http://benefits.va.gov/cleveland/)**

Advises veterans, their families or survivors of all of the VA benefits available to them and assists them in applying for such benefits.

Veterans Services (*continued*)

**VETERANSHANDICAPACCESSIBILITYPROGRAM**

**Franklin County Office on Aging-Senior Options**

**280 E Broad St, 3rd Floor**

**Columbus, OH 43215**

**Phone: (614) 525-6200**

Supported by the  
Senior Services Levy



Provides minor home repairs, wheelchair ramps, safety devices and other assistive devices to disabled veterans in Franklin County.

**VIETNAM VETERANS OF AMERICA**

**35 E Chestnut, Suite 501**

**Columbus, OH 43215**

**Phone: (614) 228-0188**

Provides veterans with assistance in filing for compensation benefits and/or pension benefits from the U.S. Department of Veterans Affairs.

## **VICTIM-WITNESS ASSISTANCE PROGRAMS**

### **DOMESTIC VIOLENCE AND STALKING UNIT**

**Columbus City Attorney's Office**

**375 S High St, 17th Floor**

**Columbus, OH 43215**

**Phone: (614) 645-6232**

**[city-attorney.columbus.gov/dv.aspx](http://city-attorney.columbus.gov/dv.aspx)**

A program designed to help any person who is a witness to or a victim of a misdemeanor crime of Domestic Violence or Menacing By Stalking. Provides personal escorts to municipal courtrooms upon arrival to court. Provides individual case information and support. Victims may call with any court related question, problem or concern. Crisis counseling and referral available. Open Monday through Friday, 8 a.m. to 4:30 p.m.

### **VICTIM WITNESS ASSISTANCE UNIT**

**Franklin County Prosecutor's Office**

**373 S High St, 14th Floor**

**Columbus, OH 43215**

**Phone: (614) 525-3555**

Program provides information and assistance regarding the practices and procedures of the justice system and victims' rights. Provides information and support to victims and witnesses in felony cases and helps them navigate the criminal justice system.

## **VISIONSERVICES**

### **BUREAU OF SERVICES FOR THE VISUALLY IMPAIRED**

**400 E Campus View Blvd**

**Columbus, OH 43235**

**Phone: (800) 430-6940**

**Fax: (614) 985-7918**

Provides a number of programs and services to the blind and visually handicapped in order to rehabilitate them. Offers a homebound training program for the elderly in which rehabilitation teachers are sent to their homes to instruct them in skills that support independent living.

### **EYE CARE AMERICA**

**655 Beach St**

**San Francisco, CA 94109**

**Phone: (415) 561-8500**

**[aao.org/eyecare-america](http://aao.org/eyecare-america)**

Assists with referrals to volunteer ophthalmologists. Physicians agree to provide services at no out-of-pocket cost to patients, including an initial eye exam and care for any conditions diagnosed at the initial visit. Other professional fees and eyeglasses are not covered. Those who are age 65 or older and who have not seen an EyeMD in three or more years may be eligible to receive a comprehensive, medical eye exam and up to one year of care at no out-of-pocket cost for any disease diagnosed during the initial exam. Volunteer ophthalmologists will waive co-payments, accepting Medicare and /or other insurance reimbursement as payment in full: patients without insurance receive this care at no charge.

Vision Services (*continued*)

**NEWSREEL, INC.**  
**5 E Long St, Suite 1001**  
**Columbus, OH 43215**  
**Phone: (614) 469-0700**  
**newsreelmag.org**

Monthly audio magazine produced for visually impaired subscribers. Each edition has information and resources for blind and visually impaired individuals. Cost differs by type of subscription. Visit website or call for more information.

**THE OHIO STATE UNIVERSITY COLLEGE OF  
OPTOMETRY**

**Homebound Eye Examinations**  
**338 W 10th Ave**  
**Columbus, OH 43210**  
**Phone: (614) 292-2647**

Eye examinations are provided in an individual's home or an extended care facility. Services include ocular health evaluations and the procurement of spectacles. Special magnifiers and other devices for the partially sighted individual can also be demonstrated. Examination and glasses are often covered by Medicare, Medicaid or other third party agencies. Fee for service.

Vision Services (*continued*)

**THE OHIO STATE UNIVERSITY COLLEGE OF  
OPTOMETRY**

**Low Vision Rehabilitation Service**

**338 W 10th Ave**

**Columbus, OH 43210**

**Phone: (614) 292-2647**

Provides examination and management of partially sighted individuals to help allow independent, efficient and safe visual functioning. Individualized attention is provided. Specialized magnifiers and other assistive devices are considered. Individuals benefitting from evaluation include those with vision loss due to macular degeneration, diabetic retinopathy, glaucoma and many other eye conditions. Fee for services. Examination is often covered by Medicare and Medicaid.

**THE OHIO AFFILIATE OF PREVENT BLINDNESS  
OHIO**

**1500 W Third Ave, Suite 200**

**Columbus, OH 43212**

**Phone: (614) 487-5975**

**[ohio.preventblindness.org/](http://ohio.preventblindness.org/)**

Provides access to donated comprehensive, professional eye exams, follow-up care, education and eyewear to adults who are uninsured or underinsured and whose income is within 200% of the current federal poverty guidelines. Individuals need to be linked with a participating social service agency in order to access services. Contact Prevent Blindness for further details.

Vision Services (*continued*)

**VOICECORPS READING SERVICE**

**2955 W Broad St**

**Columbus, OH 43204**

**Phone: (614) 274-7650**

**Fax: (614) 274-9340**

**voicecorps.org**

Broadcasts the reading of printed materials (daily and weekly newspapers, magazines, local grocery and retail sale ads), and features assorted interview and entertainment programs 24 hours a day to people unable to read due to visual or other physical disabilities by using a closed circuit radio receiver. Eligible listeners can also access webcasts from the agency website. Consumers can listen to most Ohio newspapers read via computerized voice and toll-free number with the Ohio Telephone Reader. All services are free of charge to eligible persons who complete an application process including disability verification.

**Vision Services (*continued*)**

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## **VOLUNTEER OPPORTUNITIES \*\*\***

### **FOSTER GRANDPARENT PROGRAM**

**Catholic Social Services**

**197 E Gay St, 2nd floor**

**Columbus, OH 43215**

**Phone: (614) 221-5891**

**Fax: (614) 274-0096**

**colscss.org**

Stipended volunteers 55 years of age and older share their experience and talents to improve the lives of children with special needs.

### **FRIENDLY VISITOR PROGRAM**

**Jewish Family Services**

**Ebner Building**

**1070 College Ave**

**Columbus, OH 43209**

**Phone: (614) 237-9675**

The Friendly Visitor program matches a volunteer with a senior for regular home visits. During the Pandemic, this service has shifted to phone or video calls. These connections ease isolation and lead to unique friendships that enrich the lives of both the seniors and the volunteers.

### **LSS 211 CENTRAL OHIO**

**1105 Schrock Rd, Suite 100**

**Columbus, OH 43229**

**Phone: (614) 221-6766**

**Fax: (614) 224-6866**

**[lssnetworkofhope.org/211centralohio/](http://lssnetworkofhope.org/211centralohio/)**

**Volunteer Opportunities** *(continued)*

Promotes volunteerism throughout the community by assisting individuals and groups in locating volunteer opportunities.

**NORTH CENTRAL MENTAL HEALTH**

**Suicide Prevention Program**

**1301 N High St**

**Columbus, OH 43201**

**Phone: (614) 299-6600**

Volunteers are needed to answer the Suicide Prevention Hotlines. In addition to the 24-hour Hotline, the program features the Senior Hotline for calls from older adults. Fifty hours of training are provided. Volunteers make a commitment to answer the line for six hours a week (volunteers choose their own shifts) for six months.

**OLDER ADULTS VOLUNTEER PROGRAM**

**SYNTERO**

**3645 Ridge Mill Dr**

**Hilliard, OH 43026**

**Phone: (614) 457-7876**

**Fax: (614) 457-7896**

**[syntero.org](http://syntero.org)**

One-on-one volunteers are recruited from the community and matched with a Syntero Older Adult client. Volunteers serve as one-on-one friendly visitors, drivers, errand runners, and also help with occasional chores. Volunteers are carefully screened and then matched with an appropriate client. Volunteers serve on a regular or as need basis.

**Volunteer Opportunities** *(continued)*

**RSVP PROGRAM**

**VANTAGE Aging**

**4300 E Broad St, Suite A**

**Columbus, OH 43213**

**Phone: (614) 674-4201**

RSVP (Retired and Senior Volunteer Program) connects volunteers age 55 and older with opportunities to serve their community. VANTAGE RSVP is available in Summit, Medina, Geauga, Wayne, Delaware, Franklin, and Hamilton Counties. As the largest volunteer network for older adults in the nation, RSVP matches volunteers with organizations where their time, interest, talents, knowledge, and experience are most effectively utilized to meet important needs in our community.

**SCORE**

**65 E State St, Suite 1350**

**Columbus, OH 43215**

**Phone: (614) 664-7267**

**[columbusoh.score.org/](http://columbusoh.score.org/)**

Offers financial, procurement and management counseling for present and prospective small business owners. Retired business persons organized in chapters of the Service Corps of Retired Executives (SCORE) provide business management counseling at no charge and business-oriented seminars at a nominal charge. Qualified volunteers wanted.

**Volunteer Opportunities** *(continued)*

**SENIOR COMPANION PROGRAM**

**Catholic Social Services**

**197 E Gay St, 2nd Floor**

**Columbus, OH 43215**

**Phone: (614) 221-5891**

**Fax: (614) 274-0096**

**[colscss.org](http://colscss.org)**

Supported by the  
Senior Services Levy

Seniors 60 and over provide companionship to older adults with special needs. Companions volunteer 20 hours per week. A stipend and travel expenses are provided (companions must meet income guidelines).

**SUPPORT SERVICE PROVIDER PROGRAM (SSP)**

**Columbus Speech and Hearing Center**

**510 E North Broadway**

**Columbus, Ohio 43214**

**Phone: (614) 263-5151**

**Fax: (614) 263-5365**

**[columbusspeech.org](http://columbusspeech.org)**

The SSP Program provides Support Service Providers to Deaf-Blind (combined vision/hearing loss) individuals age 60 and older in order to facilitate independence and access to the community. Services could include sighted guide, reading assistance, grocery shopping and more.

## **VOLUNTEER GUARDIAN PROGRAM**

**Central Ohio Area Agency on Aging**

**3776 S High St**

**Columbus, OH 43207**

**Phone: (614) 645-7250**

**[coaaa.org/vgp](http://coaaa.org/vgp)**

**Supported by the  
Senior Services Levy**



Program recruits, screens and trains volunteer laypeople to become ‘guardians of the person’ for adults who have no family, no assets and who are assessed as mentally incapacitated. Volunteers must be at least 21, willing to undergo a police background check and give personal references. A \$20.00 fee covers the cost of screening. Basic and continuing education training is required.

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## **VOTER INFORMATION**

### **FRANKLIN COUNTY BOARD OF ELECTIONS**

**1700 Morse Rd**

**Columbus, OH 43229**

**Phone: (614) 525-3100**

**[vote.franklincountyohio.gov](http://vote.franklincountyohio.gov)**

Ohio now has "No Excuse" Absentee Voting. All voters can now enjoy the convenience of an absentee ballot and vote in the privacy of their own home. Call to request an application or access an application on the Board of Elections Web site.

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