



ADULT PROTECTIVE SERVICES (APS)

Adult Protective Services (APS)

Adult Protective Services (APS) provides services to older adults who are in danger of being mistreated and/or are unable to protect themselves from abuse, neglect and exploitation. APS will investigate and assess the report of elder abuse, neglect or exploitation, and will link the older adult to the appropriate agencies for services. APS also provides case planning, monitoring and evaluation for elder abuse victims as well.

What is Elder Abuse?

Elder abuse – which can be committed by a family member, caregiver or stranger – is the abuse, neglect or exploitation of a vulnerable adult over the age of 60.

There are several types of elder abuse, which include:


- Physical, sexual and emotional abuse
- Neglect and self-neglect
- Abandonment
- Financial and material exploitation

If someone you know is in urgent danger, call 911 immediately.



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Signs of Elder Abuse

Some of the warning signs family members and friends of older residents can watch out for include:

- Withdrawal from activities
- Changes in their appearance
- Unsanitary living conditions
- Isolation from family and friends
- Unusual changes in sleep and behavior
- Recent changes in banking and/or spending patterns
- Unexplained injuries, bruises, burns and/or scars

How to Report Elder Abuse

Franklin County residents can report elder abuse in the following ways:

- Call the **Franklin County Office on Aging Adult Protective Services (APS)** at **(614) 525-4348**.
(NOTE: All referral sources remain confidential.)
- Contact the **Ohio Attorney General Elder Justice Unit** at **(800) 282-0515**.
- Contact your **local law enforcement agency** to file a police report.

Adult Protective Services (APS) is administered by the Franklin County Office on Aging with funding provided by the Franklin County Department of Job and Family Services.

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