

Franklin County Office on Aging COVID-19 Safety Measures

YOUR SAFETY IS OUR CONCERN



Franklin County
Board of Commissioners
OFFICE ON AGING

STAY AT HOME

The population we serve is at a higher risk for severe illness. The CDC recommends older adults stay at home as much as possible, therefore, for your safety and the safety of our employees, we prefer you not visit the agency.



CALL AHEAD

Most of our staff is teleworking and not physically in the office. If you must visit the agency, we recommend you call ahead to speak to a case manager. Call wait times may be longer than usual and your patience is appreciated. Most concerns can be addressed over the phone. Visitors are encouraged to wear a mask, wash or sanitize your hands and observe social distancing.



CO-PAYMENTS

Copayments (checks or money orders) should be mailed to the agency. If you must drop them off, place them in the secure drop box outside the building. Write Senior Options on your payment envelope.

