



FOR IMMEDIATE RELEASE

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Contact: Janet Y. Caldwell, Communications Manager (614) 525-5230

Franklin County Office on Aging Staff Transitioning to Remotely Working from Home (UPDATED)

Franklin County Office on Aging staff and Senior Options and Adult Protective Services case managers are working remotely with limited staff in the office due to COVID-19.

Effective immediately, Franklin County government offices are renewing access to the public with limited staff contact, modified hours of operation and significant restrictions. Any current Senior Options client or caregiver with service concerns is urged to contact their case manager, at 614-525-6200, Monday - Friday, 9:00 a.m. - 4:30 p.m. During this time, we ask for the public's patience, as phone wait times may increase.

All Adult Protective Services inquiries and reports of abuse, neglect, or exploitation should be reported to Adult Protective Services by calling 614-525-4348.

Professionals may submit Online Referrals for Senior Options or Adult Protective Services Online 24-7. Please visit www.officeonaging.org, and select Menu/Online Referrals/ and then either Senior Options or Adult Protective Services referral link.

Visit our website www.officeonaging.org for updates.